

# WSD Customer Telephone Enquiry Centre service affected due to power interruption

Due to power interruption, the Water Supplies Department (WSD) today (June 28) announced that the service of Customer Telephone Enquiry Centre and WSD Enquiry Hotline 2824 5000 have been affected from 7am this morning. The WSD is making every effort to repair.

Members of the public requiring WSD services may visit the WSD's Customer Enquiry Centres located at Wan Chai, Tai Kok Tsui, Sha Tin, Tai Po and Tuen Mun, or reach the WSD by email ([wsdinfo@wsd.gov.hk](mailto:wsdinfo@wsd.gov.hk)) or the Enquiry, Complaints and Suggestion Form ([www.wsd.gov.hk/en/contact-us/email/enquiry-complaints-and-suggestion-form/index.html](http://www.wsd.gov.hk/en/contact-us/email/enquiry-complaints-and-suggestion-form/index.html)) for enquiries.

The arrangement will remain effective until further notice. The WSD apologises for the inconvenience caused.