

Worldwide search launched to enhance digital services

Our digital services are accessed billions of times each year, by people all over the world. It's important that they're accessible and meet the needs of as many different users as possible.

To make sure our services are accessible, we want to increase the number of people on our user research panel.

The panel works to make sure that our services can be used by everyone, including people with accessibility needs.

1 in 5 people in the UK have a disability. This could be visual, hearing, motor or cognitive (affecting memory and thinking). But accessibility does not only apply to people with disabilities. All users will have different needs at different times and in different circumstances.

User research panel members do not need to be from the UK. We're able to carry out remote research with people from all over the world.

Sarah Combstock, a User Researcher at Companies House, says:

The digital services we provide at Companies House are well-used, and we have high rates of customer satisfaction.

We're passionate about ensuring that our research when we develop these services is as inclusive as possible. Our role is to represent the user, so it's vitally important that we understand their needs.

That's why we need as many people as possible to help us by joining our user research panel. Panel members will get a unique opportunity to help us understand how we can build and design services that are as user-friendly and intuitive as possible.