

Water Supplies Department to suspend some public services

The Water Supplies Department (WSD) announced today (February 18) that due to the relocation of the computer system data centre, some of its public services will be suspended during the following periods:

Types of services	Affected areas	Service suspension period
Online services	All online services provided through the WSD Mobile App and WSD Electronic Services Delivery	From 6am on February 25 (Friday) to 11.59pm on February 27 (Sunday)
Services of Customer Enquires Centres	<ul style="list-style-type: none">• Issue of water bills on request• Estimate for water and sewage charges• Application for change of consumership• Cash refund of water deposit• Application of plumber's licence• Application of fishing licence• Sale of water tickets	From 9am to 5.30pm on February 25 (Friday)
Hotline services	<ul style="list-style-type: none">• Issue of water bills on request• Estimate for water and sewage charges• Application for change of consumership	From 8.45am to 6.30pm on February 25 (Friday)

Members of the public who need to use the above services are advised to do so in advance. For enquiries, please call the WSD's customer service hotline on 2824 5000 or email to wsdinfo@wsd.gov.hk.