

Vote for most courteous Immigration Control Officer (with photos)

The Immigration Department is appealing to travellers to vote in the annual courtesy campaign at Hong Kong's 13 immigration control points.

An Immigration spokesman said today (November 12), "The campaign will be conducted from November 19 to 25 to encourage staff to provide courteous and efficient services to the public, and will also help promote Hong Kong tourism.

"Travellers are encouraged to vote for officers who perform commendable immigration clearance services. They can obtain a ballot form from a member of staff, then fill in their own name, their travel document or Hong Kong identity card number, the date and the officer's name, and then put the form into one of the ballot boxes placed behind the immigration counters at the control point."

With the wide use of the e-Channel service at immigration control points, e-Channel users can also vote for staff members who offer commendable services in assisting them to use the automated service.

The campaign will be publicised at immigration control points during the voting period.

The Immigration Control Officer with the highest number of votes will be appointed as a Hong Kong Courtesy Ambassador by the Hong Kong Tourism Board.

For enquiries, please visit the Immigration Department website www.immd.gov.hk or call our hotline 2824 6111 or fax to 2877 7711.



