# VMD web services currently unavailable: update 4 March 8am



## The VMD web services have now been restored.

The following online application services are currently unavailable:

- Special Import Certificates
- Export Certificates
- Product Information Database
- Adverse Reaction Reporting
- Register of SQP Retailer Premises
- Register of SQPs
- List of Accredited Internet Retailers
- Register of Specific Manufacturing Authorisations

## Special Import Certificates

In urgent cases you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system whilst this service is unavailable. You should obtain an import certificate retrospectively as soon as possible.

We are working on the problem and this notice will be updated once we know more or the services have been restored.

If you have any urgent issues please contact postmaster@vmd.gov.uk

We apologise for any inconvenience.

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1. 4 March 2020

   VMD web services have now been restored

2. 2 March 2020

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