

# VMD online services now back online – updated 4 May

News story

Web services, such as the Special Imports System and Adverse Event Reporting are now back online.



The following online application services are now available:

In urgent cases where the VMD have previously issued a certificate, you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system while the system is unavailable. You should obtain an import certificate retrospectively as soon as possible.

The following online information services are also unavailable:

- [Product Information Database](#)
- Register of SQP Retailer Premises
- Register of SQPs
- List of Accredited Internet Retailers
- Register of Specific Manufacturing Authorisations

The VMD apologises for any inconvenience.

Published 3 May 2021

Last updated 4 May 2021 [+ show all updates](#)

1. 4 May 2021

VMD web services are now back up and running.

2. 3 May 2021

First published.