

Visit to Royal Berkshire hospital

I held a review meetings with the Chief Executive of the Royal Berkshire Hospital yesterday.

We covered a wide range of issues concerning quality of service and the future development of medical care in our area.

I was able to report a very low level of complaints to me about the service the hospital is offering. The Hospital of course has its own complaints and patient feedback systems which should normally be used where there are issues. They monitor these closely and are best placed to deal with them directly.