

Visit to Costco, Reading

I visited Costco at Green Park Reading following their invitation. They wanted to show me their facilities and talk about their employees and their relationship with the local community.

They assured me they paid above the market average, liking to recruit and retain good people. Their retention rate is good. They have training programmes, and assist employees who wish to progress through internal promotions. I am a strong supporter of employers paying decent wages, understanding the ambitions of their staff and giving them help to move upwards in the organisation.

They told me of the work they do to raise money for charity, and the way they have some charities as members to take advantage of their prices and service for the wholesale trade. The main issue they raised for government was the question of taking more action to defeat smuggling of alcohol, which adversely affects businesses like them as they of course have to pay full duty on their alcoholic drinks ranges, and maintain a licence to sell such products. I agreed to follow up on this issue, which sees law abiding businesses and government on the same side seeking to enforce tax laws.