

Veterans UK launches an improved website and looks to the future



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The Veterans UK website has been overhauled with the help of veterans and their families. Finding your way around it is much simpler and the language used is easier to understand too.

You can find new content 'hubs' from the homepage or via an online search. Each focuses on specific needs of veterans and their families.

One of these hubs is called 'Help and support when a Veteran or Service Person dies'. It is aimed at those who have suffered a bereavement and brings together everything needed, including forms, information about money that might be available and details of wellbeing support.

The new 'Help and welfare for Veterans and those leaving the Armed Forces' hub sets out the support available for those moving to civilian life and those who are already veterans.

There's also a hub for help with compensation claims for injuries as a result of service in the Armed Forces. It's now a lot clearer on who is eligible for the schemes, so those with a claim can come straight to us, for free, without any need to engage a solicitor or claims management company.

Online claim forms will be added later this year to help speed up services and give you even easier access to compensation payments. It's all part of a bigger modernisation project to help you know what services we offer and how to access them. We're also modernising our internal processes, freeing up more time to support veterans and their families.

Feedback is always welcome, so please contact us if you have a comment about the website's structure or information. You can also keep up to date via the 'MOD Veterans UK' Facebook and Twitter accounts.

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Replacement text for the main body

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