

Veterans UK Customer Satisfaction Survey 2021



The survey is open now and until midnight on Tuesday 6 April at 11.59pm.

Please note that this survey is now closed.

If you would like to tell us about your experiences of using our Veterans UK services, please complete our [Customer Satisfaction Survey 2021](#).

At Veterans UK (part of Defence Business Services) we are always trying to improve the services we deliver to our customers. One of the best ways to understand how we can make improvements is to ask the people who use our services how we can do better. We will use your responses, along with our Customer Service Excellence (CSE) and complaints feedback to shape our customer satisfaction action plan and build on our Vision “to support UK Defence customers with outstanding service every time”.

The survey will take no more than 10 minutes to complete, your responses will be completely confidential, and all data is handled in line with Ministry of Defence policy.

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1. 22 April 2021

Survey now closed

2. 9 March 2021

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