

Use of "LeaveHomeSafe" mobile app required on entering LCSD offices and venues starting November 1

The Leisure and Cultural Services Department (LCSD) announced today (October 29) the arrangement of using the "LeaveHomeSafe" mobile application before entering LCSD offices and venues starting from November 1. Except for exempted persons, all persons will be required to use the app to scan the venue QR code before they are allowed to enter LCSD offices and venues.

The new arrangement is applicable to the following LCSD venues:

1. All museums, public libraries and performance venues;
2. Indoor sports facilities including sports centres, squash centres, standalone squash courts, badminton centres, table tennis centres and the Hong Kong Velodrome;
3. Outdoor sports facilities including sports grounds, fee-charging grass pitches, tennis courts, tennis practice courts, bowling greens, archery ranges, golf driving range and practice greens; and
4. Public swimming pools.

Under the new arrangement, persons who are aged below 12 or aged 65 or above and those with disabilities that render use of the app difficult will be exempted from the requirement of using the app when they enter LCSD offices and venues. Exemptions will also be granted to individual persons depending on the actual circumstances. All exempted persons are required to complete a record form to register their names, the first four digits or letters of their identification documents, their contact numbers and the date and time of their visits. They are also required to present relevant identification documents for verification at the request of the staff on-site during registration. The staff will also verify the contact numbers by making phone calls.

As it will take time to verify personal particulars of exempted persons under the new arrangement, their waiting time for using public services or entering the relevant venues may be lengthened. The LCSD suggests members of the public to arrive early and appeals for their understanding. The department also encourages the exempted persons to use the app as far as possible to save time.