

# Updated opening hours for the DBS contact centre



Please note, the contact centre will now also be closed on Saturday 21 August.

Due to higher than usual levels of staff absence, the Disclosure and Barring Service (DBS) contact centre will be closed on Saturday 14 August 2021.

Online services and services across GOV.UK remain unaffected.

You can track your DBS check application online:

- Track your Basic DBS check [here](#)
- Track your Standard or Enhanced DBS check [here](#)

Registered Bodies can also track multiple applications online, [here](#).

If you have a general enquiry, you can still contact DBS via the following:

We are also able to answer general enquiries via social media, however these channels are not monitored over the weekend:

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Last updated 19 August 2021 [+ show all updates](#)

## 1. 19 August 2021

News story updated to advise that the DBS contact centre will now be closed on Saturday 21 August 2021.

## 2. 12 August 2021

First published.