Failing landlords to be named and shamed as government steps up support for social housing tenants

- Sub-standard social landlords to be publicly shamed if failing to meet standards
- Resident Panel will give tenants a voice to raise their complaints at the heart of government
- Social housing reforms will transform the experiences of residents by tightening regulation and holding landlords to account
- Measures will help ensure we meet target to half number of non-decent homes by 2030

The government will "name and shame" failing social housing providers as part of major reforms to give residents a stronger voice and drive up standards.

Today's move means social landlords providing sub-standard housing and services would be publicly called out on the government's website and across social media channels.

Measures announced today (29 March 2022) also include a Resident Panel that will allow tenants who live in social housing to be heard directly by government. Around 250 social tenants from across England will be invited to share their experiences and help us ensure our reforms work to drive up standards.

As set out in the Social Housing White Paper, our reforms — due to be delivered through legislation — will transform the experiences of residents, with a major reform of the way in which social landlords are regulated and held to account for the homes and services they deliver.

The government has already set out a wide range of measures designed to drive up standards and fix a broken complaints system including by strengthening regulation of the sector, improving the Housing Ombudsman Service, and empowering residents to know and exercise their rights.

A package of measures announced today goes even further. It includes:

- Publicising on social media where landlords have breached the Regulator's consumer standards or where the Housing Ombudsman has made its most serious finding severe maladministration against them.
- The launch of a Resident Panel, inviting residents to have their say on how to improve the quality of social housing. The Panel will allow residents to scrutinise and influence measures to strengthen the Decent Homes Standard, training and qualification for staff, a new Access to Information Scheme and other planned reforms.
- Publishing <u>draft clauses to legislation</u> that will reform the regulation of social housing through tougher consumer powers, greater enforcement

tools to tackle failing landlords and new responsibilities on social landlords.

- A new <u>factsheet</u> explaining the role of the Regulator of Social Housing and Housing Ombudsman Service.
- A <u>single gov.uk page</u>, setting out our progress on implementing the measures in the Social Housing White Paper and further measures being introduced to improve quality of social housing.

Minister for Social Housing Eddies Hughes MP said:

"Everyone in this country deserves to live in a safe and decent home. It is unacceptable that anyone should have mould covering their walls, risk slipping on a wet floor or have water dripping from the ceiling."

"We have published draft legislation today to toughen up regulation of social housing landlords. This includes naming and shaming those landlords who fail to meet acceptable living standards and giving tenants a direct channel to raise their concerns with government."

"This package will help to deliver on our commitment in the Levelling Up White Paper to halve the number of non-decent rented homes by 2030."

Today's announcement follows the government's campaign to help people secure improvements to their living conditions.

The government's 'Make Things Right' campaign helps residents raise complaints if they are unhappy with their landlord's services and struggling to get problems resolved, with clear advice on how to progress issues to the Housing Ombudsman if necessary. Adverts have run on digital and social media channels, as well as music streaming sites, to raise awareness of the complaints process and barriers to these being progressed.

Any social housing resident can <u>submit an application to join the Panel</u>, which will close on Friday 29 April.

The new panel will be a way for tenants across the country to get involved in our work to drive up social housing quality.

The Resident Panel will be supported by a national survey. Around 5,000 residents will be asked to share their views about their landlord's services during March and April 2022. The survey will be used to monitor the impact our reforms will have on social housing residents.

We will publish on social media where landlords have breached the Regulator's consumer standards or where the Housing Ombudsman Service has made its most serious finding — severe maladministration — against them. See the latest findings from the Housing Ombudsman Service.

The Housing Ombudsman is focused on helping to resolve individual complaints made by tenants, shared owners and leaseholders about their landlords. They can consider complaints and disputes and may help mediate to find a

resolution. The Regulator of Social Housing is focused on ensuring that the landlord meets the standards set for social housing providers. This includes that the landlord is well-managed and financially viable, provides tenants with quality accommodation, choice and protection, and that its tenants can hold their landlords to account. Read a <u>factsheet on the Housing Ombudsman</u>, and Regulator of Social Housing.

PM call with President Duda of Poland: 28 March 2022

Press release

Prime Minister Boris Johnson spoke to Polish President Andrzej Duda this afternoon.



The Prime Minister spoke to Polish President Andrzej Duda this afternoon about the need for the international community to accelerate its support to Ukraine in the days ahead.

The leaders lauded Ukraine's impressive resistance against Russian troops, and the Prime Minister said that he believed President Putin would never succeed in his ambitions to subjugate the people of Ukraine.

Both leaders agreed on the need to continue to isolate the Kremlin over its illegal invasion and to maintain the pressure on economic sanctions.

The Prime Minister also set out his ambition to accelerate and deepen the UK's cooperation with Poland, and the pair agreed to meet again soon to discuss how the two countries could work even more closely together.

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PM call with President Zelenskyy of Ukraine: 28 March 2022

Press release

Prime Minister Boris Johnson spoke to Ukrainian President Volodymyr Zelenskyy this afternoon.



The Prime Minister spoke to Ukrainian President Volodymyr Zelenskyy this afternoon, as part of their ongoing dialogue.

President Zelenskyy spoke about the appalling humanitarian situation in Mariupol, where heavy fighting continues.

The Prime Minister offered his full support to Ukraine in the face of Russia's continued aggression, including with humanitarian support and more defensive equipment.

President Zelenskyy provided an update on negotiations and the two leaders agreed to coordinate closely in the days ahead. The Prime Minister reiterated the UK would maintain and strengthen economic pressure on Putin's regime.

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<u>Ukraine: Foreign Secretary statement</u> <u>to Parliament, 28 March 2022</u>

With permission, I want to update the House, on behalf of my Rt Hon Friend

the Prime Minister, on the NATO and G7 Leaders meetings in Brussels last week.

Together with our allies, we agreed to keep the pressure up on Putin to end his appalling war in Ukraine: through tougher sanctions to debilitate the Russian economy; supplying weapons to Ukraine and boosting NATO's Eastern Flank; providing humanitarian aid and dealing with the wider consequences of this crisis; and supporting Ukraine in any negotiations they undertake.

Strength is the only thing Putin understands.

Our sanctions are pushing back the Russian economy by years.

We owe it to the brave Ukrainians to keep up our tough approach to get peace.

We owe it to ourselves to stand with them for the cause of freedom and democracy in Europe and across the world.

It is vital we step up this pressure.

We cannot wait for more appalling atrocities to be committed in Ukraine. We know that the impact of sanctions degrades over time.

That is why we need to act now.

Next week, NATO Foreign Ministers will meet to follow up on the statements of Leaders, and I will be pressing allies over the next week for all of us to do more.

On oil and gas, the UK has already committed to end imports of Russian oil by the end of this year.

We must agree a clear timetable with our partners across the G7 to end dependence on Russian oil and gas permanently.

On banks, we've already sanctioned 16 major Russian banks. We have hit Gazprombank and we have placed a clearing prohibition on Sberbank, Russia's largest bank. We want to see others adopt these sanctions and go further.

On individuals, we've cracked down on oligarchs like Roman Abramovich. Last week we sanctioned the despicable Wagner Group of mercenaries.

On ports, Britain has banned entry to all of our ports by Russian vessels. I will be lobbying partners across the G7 to join us in stopping Russian ships.

We must maximise the flow of weapons that are being supplied to Ukraine under the UN Charter of self-defence.

The UK was the first European country to start sending lethal aid to Ukraine.

We are more than doubling our support with a further 6,000 missiles, including NLAWs and Javelin anti-tank weapons.

And we are now equipping our Ukrainian friends with anti-aircraft Starstreak

missiles.

We are also strengthening NATO's Eastern Flank, deploying troops to Bulgaria, and doubling the numbers in Poland and Estonia.

We are coordinating deliveries with our allies and we want others to join us in getting Ukraine what it needs.

The UK is providing £220m in humanitarian support to help the people of Ukraine, from shelters to heaters to medicine.

Today we announced our partnership with Australia to fly out more relief, including blankets, cooking equipment and power generators.

And we are getting supplies directly into Ukraine's encircled cities with £2 million of canned food, water and dried food.

As refugees come into countries like Poland, we are working with the UNHCR so they are informed about the UK's Homes for Ukraine scheme.

This scheme has already got over 150,000 applications, thanks to the generosity of the British public.

We know Putin is not serious about talks. He is still wantonly bombing innocent citizens across Ukraine.

And that is why we need to do more to ensure he loses and we force him to think again.

We must not just stop Putin in Ukraine, but we must also look to the long-term.

We need to ensure that any future talks don't end up selling Ukraine out or repeating the mistakes of the past.

We remember the uneasy settlement in 2014, which failed to give Ukraine lasting security. Putin just came back for more.

That is why we cannot allow him to win from this appalling aggression and why this Government is determined Putin's regime should be held to account at the International Criminal Court.

We will work to restore Ukraine's territorial integrity and sovereignty.

We have set up a negotiations unit to ensure the strongest possible support is available to the Ukrainians, alongside our international partners.

We have played a leading role alongside our G7 allies in driving the response to Putin's war. And I want to ensure that unity continues.

Sanctions were put on by the G7 in unison and they shouldn't be removed as long as Putin continues with his war and he still has troops in Ukraine.

That is not all. We need to ensure that Putin can never act in this

aggressive way again.

Any long-term settlement needs to include a clear sanctions snapback which would be triggered automatically by any Russian aggression.

In the aftermath of Putin's war, Ukraine will need our help to build back.

In these exceptional circumstances, we have a duty to step up with a new reconstruction plan for rebuilding Ukraine.

And we will work with the international community to do this.

At this defining moment, the free world has shown a united response.

Putin is not making the progress he craves. And he is still not serious about talks.

President Zelenskyy and the Ukrainian people know that everybody in the United Kingdom stands firm with them.

We were the first European country to recognise Ukraine's independence from the Soviet Union.

Thirty years on, we are the first to strengthen their defences against Putin's invasion... and lead the way in our support. Over the next week, I will be working to drive forward progress in unison with our allies. Together, we can secure a lasting peace, which restores Ukraine's sovereignty.

Together, we can ensure Putin fails and Ukraine prevails.

I commend this statement to the House.

<u>Información para el concurso</u> <u>"Embajadora por un Día" 2022</u>

¿Cuál es el objetivo del programa?

Este programa busca promover la inclusión de la mujer en los distintos ámbitos de trabajo y de la sociedad en general y contribuir a su empoderamiento a partir de ofrecer mayores herramientas para su desarrollo pleno.

¿Qué implica ser "Embajadora por un Día"?

La/s embajadora/s por un Día se seleccionará/n a través de un concurso y podrán:

- Conocer y acompañar a la Embajadora Británica en reuniones relevantes al área de interés de la ganadora/s.
- Participar en reuniones del equipo de trabajo de la embajada que lleva temas de interés de la ganadora/s.
- Conocer instituciones y expertos con los que interactúa la embajada en temas relacionados al área de interés de la ganadora/s.
- Sumarse de la red regional de Embajadoras por un Día y participar en reuniones virtuales o presenciales con embajadoras y vice-embajadoras británicas de la región.
- Acceder a mayores oportunidades de cursos o charlas en temas de empoderamiento de la mujer.
- Por ser alumni del programa "Embajadora por un Día", podrán participar en eventos y actividades relacionadas a su tema de interés que la embajada británica organice en el futuro.

¿Qué requisitos deben cumplir las participantes y cuál es el perfil de una "Embajadora por un Día"?

La/s "Embajadora/s por un Día" debe/n:

- Identificarse como mujer y ser ciudadana argentina.
- Ser actualmente estudiante universitaria (de universidades públicas o privadas), o haberse recibido no antes del 1/1/2021.
- La/s ganadora/s deben demostrar compromiso e interés en impactar positivamente en sus ámbitos de especialidad a través de su actuar en sus comunidades locales y a nivel global.
- Las áreas de especialidad profesional y desarrollo de carrera deben encuadrar con alguna de estas 4 prioridades de la embajada británica:
- 1) Cambio Climático
- 2) Democracia y Derechos Humanos
- 3) Relaciones Económicas y Comercio
- 4) Ciencia e Innovación
- Tener disponibilidad de tiempo y el compromiso de participar en las actividades de Embajadora por un Día durante el periodo acordado en 2022.
- Estar dispuesta a participar en diversas actividades e iniciativas de la Embajada durante a lo largo de 2022.

¿Cómo se participa en el concurso?

Para participar, las candidatas interesadas deberán seguir los siguientes pasos en tiempo y forma:

• Realizar un video de con las siguientes características:

Responder, en español, la siguiente pregunta: ¿Por qué querés ser Embajadora por un Día?

El video podrá ser de hasta 1 minuto de duración.

En el video se deben mencionar el nombre y edad de la candidata (lo puede decir la persona hablando a cámara o insertar mediante un graph).

- Subir el video a alguna de estas tres plataformas: YouTube, Instagram o Facebook. La candidata puede elegir publicar el video de forma pública o privada (sólo accesible para las personas con el link).
- En el posteo que acompañe a su video se debe incluir el hashtag #EmbajadoraPorUnDía2022 y taggear a @UKinArgentina
- Seguir a @UKinArgentina en la red en la que haya subido el video.
- Llenar el formulario correspondiente: https://forms.office.com/r/jGmyVvgpMF

Sólo se aceptará una postulación por participante.

Al enviar sus videos, las participantes aceptan que estos puedan ser compartidos total o parcialmente en las redes sociales de la Embajada Británica y otros medios de comunicación, con crédito de autoría. La fecha límite para enviar solicitudes es el viernes 29 de abril de 2022 a las 23:59 horas, hora de Argentina.

¿Cómo es el proceso de selección?

Una vez recibidas las solicitudes, personal de la Embajada Británica en Argentina llevará a cabo la selección de la/s ganadora/s a través de un proceso de dos etapas:

Primera etapa:

Evaluación inicial de las solicitudes y videos y asegurando que los datos recibidos cumplan con los criterios establecidos. También se evaluará la relevancia y concordancia con las prioridades estrategias del programa de las áreas de experiencia seleccionadas. Asimismo se hará una preselección de las finalistas que mejor representen cada grupo temático.

Segunda etapa:

Las finalistas preseleccionadas pasarán a una etapa de entrevistas por videollamada. Un panel integrado por los equipos de las áreas de interés específico de las postulantes la Embajada Británica en Argentina estará encargado de llevar a cabo las entrevistas para la evaluación final el 13 de mayo (fecha sujeta a disponibilidad).

La/s ganadora/s de la convocatoria será/n notificada/s por correo electrónico la semana del 16 de mayo de 2022. La decisión del comité de selección será inapelable.

Calendario de actividades convocatoria "Embajadora por un Día"

- Recepción de solicitudes hasta el 29 de abril del 2022.
- Evaluación de solicitudes y entrevistas a finalistas entre el 29 de abril y el 13 de mayo de 2022.
- Publicación de la/s candidata/s ganadora/s durante la semana del 16 de mayo del 2022.

Periodo de Actividades "Embajadora por un Día": A definir y acordar con la/s ganadora/s por área temática. Hay opción de participar en más actividades a lo largo del año.

Aviso de Privacidad, Embajadora por un Día 2022

La Embajada Británica en Argentina es la responsable del tratamiento de los datos personales que se recolectan de forma general a través de este formulario. Los datos personales que se recaban a través de este medio serán utilizados con la finalidad de hacer llegar información relevante a la Convocatoria 'Embajadora por un Día 2022'.