

[News story: Videos and webinars about tax credits](#)

Get help and support from HM Revenue and Customs (HMRC) with your tax credits.

Video

A YouTube video will be available on Wednesday 26 April 2017.

It will explain:

- how HMRC will contact you to check your tax credits
- why your details are being checked
- what you need to do and when by
- what will happen if HMRC don't get the information they've asked for
- what will happen after your details are checked

Webinars

Webinars can last up to an hour. You can ask questions during the presentation and get answers from your HMRC host.

Register and log in at least 5 minutes before a live webinar is due to start.

You can watch recorded webinars at any time but you'll need to register first.

Tax credits – how to tell HMRC you have started paid work

Find out how to tell us you have started paid work as an employee or self-employed and what information you will need.

Tax credits – how to tell HMRC your paid work has ended

Find out how to tell us you have ended paid work that's currently on your tax credits claim.

Help and advice

Check to make sure you have a [compatible computer or mobile device](#) to watch webinars.

[Search for help](#) if you have technical problems with webinars.

[News story: South Eastern franchise public consultation events cancelled](#)

Events planned as part of the public consultation for the South Eastern franchise have been cancelled following the announcement of a general election on 8 June.

The following events will now not take place:

Date and time	Location
Tuesday 25 April 2017 4pm to 7pm	London St Pancras, Station concourse
Monday 8 May 2017 4pm to 7pm	London Bridge, Station concourse
Tuesday 9 May 2017 4pm to 7pm	Gravesend, Civic Centre, DA12 1AU
Wednesday 10 May 2017 4pm to 7pm	Canterbury, Westgate Hall, CT1 2BT

The planned stakeholder event at Woolwich Town Hall on Thursday 27 April will also now not take place.

The consultation remains open until 23 May 2017. Please visit the [Future of South Eastern rail services consultation page](#) for details of how to respond.

Rail media enquiries

Press enquiries 020 7944 3021

Out of hours 020 7944 4292

Switchboard 0300 330 3000

[Press release: Change of Her Majesty's Ambassador to Kuwait](#)

2013 – present Serbia, EU Ambassador and Head of EU Delegation 2010 – 2013 Belgrade, Her Majesty's Ambassador 2007 – 2010 FC0, Director, Russia, South Caucasus and Central Asia Directorate 2004 – 2007 Cairo, Deputy Head of Mission 2000 – 2003 Warsaw, Consul-General and Director for Trade Promotion 1996 – 1999 Moscow, First Secretary Political (External) 1993 – 1996 FC0, Head, UN Peacekeeping Section, United Nations Department 1990 – 1993 Warsaw, Second Secretary, Know-How Fund 1988 – 1989 FC0, Desk Officer, East Africa Department

Press release: March 2017 Transaction Data

The Transaction Data shows HM Land Registry completed 1,796,056 applications from its customers in March. This included 1,765,228 applications by account holders, of which:

1. Transaction Data is published on the 15th working day of each month. The April Transaction Data will be published at 11am on Monday 22 May 2017 at [HM Land Registry Monthly Property Transaction Data](#).
2. The monthly Transaction Data shows how many applications for first registrations, leases, transfers of part, dealings, official copies and searches lodged by HM Land Registry account customers were completed. For an explanation of the terms used, see [abbreviations used in the transaction data](#).
3. Transactions for value include freehold and leasehold sales.
4. Most searches carried out by a solicitor or conveyancer are to protect the purchase and/or mortgage. For example, a search will give the buyer priority for an application to HM Land Registry to register the purchase of the property.
5. As a government department established in 1862, executive agency and trading fund responsible to the Secretary of State for Business, Energy and Industrial Strategy, HM Land Registry keeps and maintains the Land Register for England and Wales. The Land Register has been open to public inspection since 1990.
6. With the largest transactional database of its kind detailing more than 24 million titles, HM Land Registry underpins the economy by safeguarding ownership of many billions of pounds worth of property.
7. For further information about HM Land Registry visit www.gov.uk/land-registry.
8. Follow us on:

Speech: It's good to talk. It's good to listen.

New guidance for doctors about maintaining confidentiality comes into force today.

I very much welcome [this revised guidance from the General Medical Council, \(GMC\)](#) and believe it will play an important role in helping doctors to protect the relationship based on trust that is cherished by both clinicians and patients.

As patients we take for granted that we can trust our doctors with the most personal information about ourselves. We understand that they may need this in order to know how best to treat us. We expect that they will treat this information with respect.

Much of the time, the way that doctors should protect and share information to maintain this trust is straight forward. However, sometimes both doctors and patients find that the situation is more complicated.

How about the family of an elderly patient who want to talk about their concerns, and possible treatments, with a doctor, but the patient does not have the capacity to consent to the doctor discussing their case? How about when a doctor is told by a mother that her partner has been violent and she fears for the safety of her children? What is a doctor's duty when the police want to know something about a patient to help with an investigation? How should a doctor proceed when she thinks that a patient's health means he shouldn't be driving anymore? This document provides clear guidance to help doctors navigate such challenges.

Considering this revised guidance reminds me of the phrase "It's good to talk". This applies to the process that the GMC has gone through to ensure that the guidance serves the needs of clinicians and patients. I commend the extensive and careful engagement it has undertaken.

The guidance itself rightly lays emphasis on the importance of talking, and listening, to patients so that they know what they can expect to happen to information about them – who will see it, why and what choices they have. And it clarifies that confidentiality is not in itself a reason to refuse to listen to family and friends and doing so can be helpful to the patient's care, for example providing additional insights into a patient's condition.

It remains as vital as ever that people can talk in confidence to their doctors. New challenges to that trusted relationship will emerge with time, but we protect when we as patients, doctors, others in the health and care system continue to talk to each other.