InFocus: News and views from the GPA (June 2022)

WELCOME TO INFOCUS, JUNE 22

Yvette Greener, Client Director

We exist to create great places to work for the UK's civil servants. To achieve this we must have a strong commitment to the solutions we design and the services we provide. This is why we are currently <u>reviewing our service</u> <u>offer</u> to create a service and pricing catalogue that works for our clients through being clearer, more consistent and transparent.

Our investment in fixing our client billing also continues with improvements accuracy, collections and forecasting. But the greatest improvement has been in the timeliness of raising invoices, with a 60 percent improvement in just 12 months. We know there is more to do in this space though and with the award of our new strategic property partner contract with BNP Paribas Real Estate, with a strong emphasis on client satisfaction, we expect to see a real improvement in this area during 22/23.

I am pleased that during 2021/2022 we saw a marked improvement in our <u>client satisfaction</u> scores across nearly all of our clients. Incremental improvements have been seen in each quarter from 3.9 in Q1 to 4.7 in Q2, 5.2 in Q3 and finishing the year at 5.4 out of 10. An increase of 40 percent during the year. But there is more to do.

Our growth and improvements is heavily dependent on the strategic partnerships we build. These partnerships empower us to develop new ways of thinking; to challenge the standards; to ensure we're improving; and to identify efficiencies and innovations. We're proud to have recently signed our first Strategic Partner Charter with Atkins Faithful+Gould and AECOM. The Charter includes the ten principles that underpin our commitment to always delivering better for our clients.

As we continue to strive for 'trusted partner' status with our clients, I thank you all for your continued support and transparency. Across Government, we are all working to create a modern Civil Service and I look forward to continuing this journey together.

In this issue:

The Government Workplace Design Guide updated to

reflect new ways of working

We've updated the Government Workplace Design Guide (the Design Guide) — version 3.0 — to reflect new ways of working.

The Design Guide provides guidance, baseline standards and aspirations for delivering the great places to work needed for a modern Civil Service. It covers all buildings within the Government Hubs and Whitehall Campus Programmes, and the central government office estate. The Design Guide helps customers and others who use the Government estate to understand what different working zones are for and how to get the best from using them.

Five key areas or 'zones' are identified within the Design Guide that facilitate flexible and hybrid working practices — otherwise known as 'smarter working'. The Home Zone is where teams will usually work for longer durations on desk-based daily activities in a traditional style but with flexible activity tables and personal storage. The Collaboration Zone provides flexibility and a wide choice in how and where to work with a variety of work settings ideal for group tasks and activities accessible both in person and virtually. Collaboration Zones are accessible to all customers and clients based in the building. The Do Not Disturb Zones provide space for individual focus work, such as work with complex information or conducting confidential activities, without being distracted or disturbed.

The Business Events Centre provides spaces for people to engage with the public and visitors securely and professionally. These are fully flexible, multi-purpose, serviced areas that are used for meetings, training and conferences. Finally, the Amenity Zone comprises a variety of indirect work-related settings for social interaction and wellbeing.

Clive Anderson, our Capital Projects Director, said: "The creation of major multi-departmental government hubs — beacons of workplace excellence — will provide cutting-edge, innovative working environments across all four nations of the UK. This will help improve productivity and deliver a more diverse and inclusive modern Civil Service that can work in a smarter, more flexible way than ever before. The Government Workplace Design Guide is crucial to this and the provision of such guidance is another part of the GPA's increasing mandate that also includes delivering Places for Growth as part of the Levelling Up Agenda, the property aspects of the Net Zero initiative and the management of more than 700,000 square metres of government office property. We hope that our guidance throughout these workstreams can help foster best practice across both the public and private sectors."

Graeme Bell, our Deputy Director of Design and Engineering, added: "The Government Workplace Design Guide is a visual and technical resource which clearly sets out how to design and deliver truly great places to work. Today's workplace is more flexible and the way people interact with the office is changing. The Design Guide has been updated to reflect this, and will continue to be updated as ways of working continue to evolve."

The Design Guide is supplemented by a range of Technical Annexes :

- Architectural Annex
- Fire Safety Annex
- HM Government Identity Guidelines
- Government Hubs Healthy Building Guide
- Wayfinding & Signage Annex
- Historic Building Annex
- Inclusive Design Standards
- MEP Technical Annex
- Sustainability & Net Zero & Annex
- Physical Security Standards & Guidance
- Furniture, Fittings and Equipment Specification
- Building Information Modelling (BIM)
- Better Building Information Management (B2IM) Policy Guidance

<u>Contact our Design and Engineering team</u> (<u>Gmail users</u>) today to request your copy of the updated Government Workplace Design Guide or find out more <u>on</u> <u>gov.uk</u>

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We're pleased to confirm our new strategic partnership with <u>BNP Paribas Real Estate</u> (BNPPRE) for national property and property-related financial services. This follows a robust and comprehensive procurement process via the Crown Commercial Services Estates Management Services framework (RM 6168).

BNPPRE is a top-tier global real estate adviser providing market-leading services in the UK. With 1,500 employees across 67 offices it delivers consulting, advisory and commercial brokerage across commercial, residential and rural real estate.

We have entered into a new three-year contract, which includes the option to extend for up to an additional four years (two plus two) with BNPPRE to deliver improved tax-payer value, outstanding client satisfaction, high quality data and reporting, and improvements in corporate real estate management.

One of the key elements of our Client Strategy is ensuring client-focused commercial contracts. This exciting new partnership will ensure a marked improvement in service quality including financial information and reporting.

As part of the procurement process, we included improved KPIs and placed a strong focus on service quality to drive client satisfaction as a top priority. The new contract sets out critical success factors to ensure service improvements and innovations are achieved across the contract lifecycle. The success of this strategic appointment allows client requirements to be placed at the heart of our service provision.

This is an exciting opportunity for us to improve service standards through this new strategic partnership, further combining Civil Service know-how with commercial acumen.

OneEstate is enabling flexible working across government locations and workspaces

We continue to progress with the development and roll out of the OneEstate interoperability products intended to make it easier for civil servants to work flexibly across different locations.

Shared Network

We are continuing delivery of shared networks in Hubs and onboarding clients to the shared network. We are beginning work on additional regional Hubs, nearing completion of the network at Feethams House in Darlington and preparing to deliver shared networks into three additional buildings within the Whitehall Campus. In addition, we are working with HMRC to deliver shared networks in the 12 regional Hubs delivered by HMRC and we are keen to work with clients moving into these locations.

GovWifi

Since passing its live assessment, we are working on additional measures to further improve the backend GovWifi service to improve ongoing management.

The team is also preparing for the annual Certificate Rotation. This is an important security-related event that has an impact on users. GovWifi administrators should already have received communications. More <u>information</u> on Certificate rotation is available on gov.uk

GovPrint

We are entering the next phase of development with the successful award of a new contract for the GovPrint2 service. This will move us further into the roadmap for GovPrint development and allow us to extend the GovPrint service to more locations and more clients than the previous contract.

We are also working with HMRC to extend the GovPrint service to its regional Hubs which will benefit clients working in those locations and especially clients who may have a footprint in both GPA and HMRC-managed Hubs.

GovPass

GovPass is on track for delivery at a number of key locations across London, Bristol and Cardiff.

We are nearing completion of work on the first full end-to-end implementation of an occupancy management API (application programming interface) via GovPass. This will be the first time in Government that we have a secure

mechanism for collecting occupancy data derived from access control systems and sets the standard for future deployments. This data allows us to understand how well buildings are being used in terms of the total number of people in the building, as well as identify opportunities for space optimisation.

Occupancy

We are planning to deliver an occupancy monitoring solution to 100 buildings through the course of this Financial Year. This will give the Government the ability to understand the efficient use of the estate. In order to progress this work at the pace required to meet this ambitious milestone, we will collaborate with our clients in all of the identified buildings to deliver this exciting capability.

Audio Visual

Building on our work on standards for Audio Visual (AV) systems, we are entering into a new contract for the delivery of AV into the Government estate. This work builds on the successful approach of BYOD (Bring Your Own Device) based provision of AVsystems to support hybrid working using a range of end-user devices and unified communications platforms.

Procurement

We are continuing our programme of strategic procurement and have completed our procurement exercise for Internet Service Providers, Audio Visual Systems and GovPrint2. We expect to announce the winners of the AV and GovPrint contracts imminently and will release a new ITT for shared networks in government buildings this summer. The contract for shared networks is a flagship contract and represents a significant investment in our intention to continue to deliver on the shared networks model.

As well as delivery into GPA-managed Hubs, these contracts are available to support our clients when seeking to deploy interoperable products into their wider estate.

<u>Contact our Property Technology team</u> (<u>Gmail users</u>) today to find out more about enabling your workspaces to become interoperable.

Our OneEstate initiative is a series of interoperable digital products that is allowing civil servants from our client departments to work flexibly, from any location and on the go. It is also improving the data we capture to make better informed decisions and provide more transparent reporting.

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GPA'S Capital Programme progress continues

London

The Whitehall Campus Programme continues to support the Government's Levelling Up agenda by leading work to consolidate the Central London office estate as roles relocate out of London. To support those that remain in Central London, the programme will establish a Whitehall Campus of interoperable buildings to support modern hybrid ways of working.

The latest development on this is the announcement made on 11 May, that the Department for Business, Energy and Industrial Strategy (BEIS) will relocate its headquarters from 1 Victoria Street to Government-owned buildings in the north end of Whitehall. The new location buildings will be refurbished to the latest Workplace Design Guide prior to BEIS taking occupation in Autumn 2023.

1 Victoria Street, London

The move will increase efficiency and reduce the overall cost of the Government's Whitehall estate. The new buildings will be linked to the Whitehall Heat Network with cooling provided by efficient heat pumps and will have the latest energy efficient LED lighting installed.

The change of location follows the BEIS plans to move 865 roles to six locations across the UK — Salford, Birmingham, Cardiff and Darlington, and two new locations: Belfast and Edinburgh.

The Government aims for a quarter of all civil service jobs to be based outside of London in the next four years as part of its Levelling Up agenda. BEIS is expecting to go beyond this, with 30% of its workforce to be based in regional offices by 2030.

Darlington

A further example of how the <u>Government Hubs Programme</u> is supporting the Levelling Up agenda and the Places for Growth (PfG) programme, can be seen in Darlington where the <u>Darlington Economic Campus</u> is being created by relocating roles out of London.

This new Hub is an important part of the Cabinet Office's PfG programme. It will eventually support up to 1,565 Full Time Equivalent (FTE) staff plus visitors across the Campus.

As part of the first phased move to Darlington, Feethams House will temporarily support up to 600 civil servants, in line with the <u>Chancellor of the Exchequer's announcement in March 2021</u>. This will allow the economically-facing departments to begin to recruit into posts from the local area as part of the transformation of the Civil Service.

From early June 2022, the Feethams House project will achieve a key milestone when the first sectional completion of the Ground and First Floors will be handed over to HM Treasury for occupation. Work will continue through the spring and the building will be completed and handed over by the end of the

summer.

Left: Feethams House, front elevation

Top right: New workstations installed ahead of occupation

Bottom right: Ground floor collaboration space

Croydon

Our Government Hub at Croydon reached a key milestone in May as we celebrated its 'topping out'. This represents the stage when the highest beam of the build is secured into place. Our partners and stakeholders were on site with us to sign the beam and celebrate the milestone.

Rated BREEAM Outstanding, this Hub is highly sustainable with fully decarbonised power and all electricity procured from renewable sources. Once complete, it will offer an effective mix of flexible and hybrid work spaces to support neuro-diversity, collaboration and wellbeing, along with fully inclusive refreshment hubs, home zones and meeting rooms to support more than 5,000 civil servants. And it will allow the UK Home Office to come together in one building.

We thank our partners for the continued success of the project: Atkins, Faithful+Gould, AECOM, Stanhope, Schroders, Lendlease, Arup and AHMM.

Left: The beam was signed before being placed into position

Top middle: Progress of the facade being installed

Top right: The North West corner of the building, with the tower crane and

lifting platform

Bottom right: The construction partners were on site to celebrate the

project's milestone

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CASE STUDY: Feethams House IT solution fully operational in just seven months

Feethams House in Darlington is currently being fitted out to become the temporary accommodation for the <u>Darlington Economic Campus</u>.

Five economic facing departments, with up to 600 FTE's, will work across more than 3,000 square metres of hybrid space at Feethams House. Due to the sensitive nature of the work these departments perform, it's critical that we provide a secure environment across all digital platforms and physical spaces.

In rapid response to the need for a fully operational IT solution by mid-2022

we mobilised a DDaT (Digital, Data and Technology) team who, in just two weeks, facilitated a supplier engagement session and completed a network survey. The team identified and procured all long lead items, which involved managing excessive supply delays of up to 28 weeks due to global computer chip shortages.

The team quickly progressed to the discovery and design phases in collaboration with the building contractors, building on lessons learned from previous Hub deliveries to improve delivery efficiencies.

This rapid response from our DDaT team designed and delivered the full network with all equipment in place ready to deploy in just seven months to be operationally ready for the first clients in early June 2022.

Mark Duddy, Deputy Director for Capital Projects at the GPA, said: "Our DDaT team has achieved outstanding results in a challenging and complex environment. It's a brilliant example of how the GPA responds positively to our client needs and overcome challenges to provide safe and secure environments."

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Enhanced responsiveness and collaboration shows 40% improvement in client satisfaction

Our mission is to provide great places to work for civil servants. We aim to achieve this through continuous innovation, which involves excelling in both operations execution and strategic management, importantly working to ensure our clients and customers are at the heart of everything we do.

We are pleased that during 2021/2022 we saw a marked improvement in our client satisfaction scores across nearly all of our clients. We saw incremental improvements in each quarter from 3.9 in Q1 up to 5.4 by Q4 - an increase of 40 percent.

Our clients' feedback told us that we've made the most progress in responsiveness and collaboration. We have also made improvements in our financial services, however we know we have much more to do. We are continuing to work hard in areas where our clients have told us more focus is needed, such as delivering client-focused services to ensure end-to-end solutions; further improving responsiveness and delivering more consistently.

Moving into the new financial year, we have launched a new GPA Client Strategy with an underpinning delivery plan to support better client service. We are keen to work in partnership with clients to deliver a client-centric approach that is embedded into all of our activities including staff recruitment, inductions and communications. This also includes team meetings, projects and delivery programmes including procurement.

As part of implementing this new approach we want to work with clients to achieve "trusted partner" status, gaining a better understanding of key business drivers. Across Government, we are all working to create a modern Civil Service and we hope to continue this journey together with our Civil Service colleagues.

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Client invoicing improves by more than 60%

Our Client Finance team continues to focus on improving our client invoicing. We have been monitoring the Q4 invoicing (produced at the end of December) and the timeliness of invoicing has improved by more than 60% in less than 12 months, with 97% of invoices being raised by the quarter due date.

We have also seen vastly improved collections of the Q4 invoicing in comparison to Q3, despite the inevitable delays across the Christmas and New Year period. We collected the same value of cash within 14 days at Q4 as we did within 60 days at Q3. Furthermore, of the 80 invoices that were queried, only one resulted in an amended charge.

We also continue to focus on reducing the number of invoices raised as we look to consolidate charges. These improvements will continue as we improve accuracy and increase the efficiency of your quarterly invoicing.

FORECASTS

We acknowledge that we didn't hit our deadline for issuing forecasts for the 22/23 financial year. Despite some glitches, overall this has still been an improvement on the 21/22 forecast process. The information was with you earlier and the collaborative approach taken between our respective teams has produced benefits to both sides. We are happy to take on board any further feedback you might have on how this could be improved further.

RECRUITMENT

We are pleased to confirm Simon Baldry has joined us as Deputy Director of Client Finance. Simon brings a wealth of experience from industry to further strengthen our client support team. Our interim, John Hatter, is continuing to support us on further improving our systems and processes.

Reporting into Simon will be our newly appointed Interim Head of Client Finance, Shane Dowd, who was previously one of our Client Finance Managers. We have also recruited four new Client Finance team members.

Nigel Beckett
Finance Director, GPA
Talk with Nigel on <a href="mailto:emailto

Defining our service commitments to clients

We exist to create great places to work for the UK's civil servants. To achieve this we must have a strong commitment to the solutions we design and the services we provide. Therefore, we are increasing our focus on the quality of our service provision and the benefits that we bring to our clients.

We are currently defining the services we provide for our diverse clients. This will create a single, straightforward service catalogue explaining our services and prices. We will set out the service levels and the role that our departmental and ALB clients play in order to deliver those services to meet individual business needs. It is also important that our clients understand the benefits to them as an organisation but also to the Government as a whole.

This work will be ongoing over the early summer period and we will provide a further update in the next newsletter.

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New TFM contract awarded for two of our Government Hubs

In December 2021, the Government Property Agency (GPA) commenced a competitive procurement process using the CCS RM3830 framework Lot 1B for to deliver a Total Facilities Management (TFM) service at two of our upcoming Government Hubs – Peterborough and Darlington – as well as a recently transferred site in Manchester.

The Contract was successfully awarded to ISS Mediclean in April 2022 and we have since commenced mobilisation of the first site in Darlington.

This contract will provide an interim TFM solution to these buildings whilst we continue planning our long-term Strategic Workplace Services Supply Chain Contract.

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Find out more about the **Government Property Agency here**

U.K. and U.S. governments collaborate on prize challenges to accelerate development and adoption of privacyenhancing technologies

- Prize challenges aim to generate technology innovation to help tackle the global challenge of financial crime
- Innovators will be able to draw on expert advice from U.K. and U.S. regulators

The United Nations (UN) <u>estimates</u> that up to \$2 trillion of cross-border money laundering takes place each year, financing organised crime and undermining economic prosperity. Greater information sharing and collaborative analytics among financial organisations could transform the detection of this activity, but <u>research</u> by the Royal United Services Institute (RUSI) shows this is hindered by the legal, technical and ethical challenges involved in jointly analysing sensitive information.

Financial crime is among those global challenges that PETs could play a transformative role in addressing.

Today, the U.K. and U.S. governments are developing prize challenges focused on advancing the maturity of privacy-enhancing technologies (PETs) to combat financial crime.

Speaking at the Global Leaders Innovation Summit during London Tech Week in the U.K., Julia Lopez, the Minister for Media, Data and Digital Infrastructure at the Department for Digital, Culture, Media and Sport (DCMS), outlined how PETs can be harnessed to tackle global challenges — from the COVID-19 pandemic to human trafficking — by enabling insights to be derived from sensitive data, while protecting individuals' privacy and proprietary information.

PETs include maturing technologies, such as federated learning, which allows machine learning models to be trained on high quality datasets, without the data leaving safe environments. Such technologies have the potential to help facilitate privacy-preserving financial information sharing and collaborative analytics; allowing suspicious types of behaviour to be identified without compromising the privacy of individuals, or requiring the transfer of data between institutions or across borders. Through the U.S. and U.K. prize challenges, innovators will develop state-of-the-art privacy-preserving federated learning solutions that help to tackle the barriers to the wider use of these technologies.

Research by the Financial Action Task Force (FATF) has found that uncertainty about the regulatory implications of using these technologies is a significant barrier to adoption. As part of the PETs prize challenges, innovators will be able to engage with regulators, including the U.K.'s Financial Conduct Authority (FCA) and Information Commissioner's Office (ICO), and the U.S.' Financial Crimes Enforcement Network (FinCEN).

The U.K.-U.S. collaboration on the PETs prize challenges was first announced at the Summit for Democracy in December 2021. Since then, the U.K.'s Centre for Data Ethics and Innovation (CDEI) and Innovate U.K. have been working with the White House's Office of Science and Technology Policy (OSTP), the U.S. National Institute of Standards and Technology (NIST), and the U.S. National Science Foundation (NSF) to take the prize challenges forward.

The challenges will open to innovators on both sides of the Atlantic this summer. Challenge solutions will be showcased in the second Summit for Democracy, to be convened by President Joe Biden, in early 2023.

The PETs prize challenges form part of a broader CDEI work programme, also announced today, focused on enabling responsible data access. This multi-year programme will pilot and scale new approaches to enabling trustworthy access to data, working with partners across government, industry and regulators.

Julia Lopez, Minister for Media, Data and Digital Infrastructure at the Department for Digital, Culture, Media and Sport, said: "I'm delighted that the U.K. and U.S. are working with regulators on both sides of the Atlantic to help realise the potential of novel privacy-enhancing technologies (PETs) to tackle financial crime. The U.K.'s National Data Strategy outlines the promise of PETs in enabling trustworthy data access. PETs have the potential to facilitate new forms of data collaboration to tackle the harms of money laundering, while protecting citizens' privacy."

Dr. Alondra Nelson, Director of the White House Office of Science and Technology Policy, said: "Data can be marshalled to make life easier and more just. But too often, powerful data tools are instead used to deepen inequality and threaten our most basic freedoms. The PETs prize challenges seek to close that gap and demonstrate how these tools can be used responsibly to achieve their potential across many areas — from improving access to healthcare and addressing the climate crisis to advancing financial security and ending human trafficking. This important initiative is an expression of our shared vision: a world where our technologies reflect our values and innovation opens the door to solutions that make us more secure."

Notes to editors:

• The Centre for Data Ethics and Innovation (CDEI) leads the U.K. government's work to enable trustworthy data-driven innovation, and is part of the Department for Digital, Culture, Media and Sport (DCMS). Supporting the development and adoption of privacy-enhancing technologies to enable sensitive data access is one of the priorities set out in the National Data Strategy Mission 1 Policy Framework,

published in November 2021.

- The CDEI is working with Innovate U.K. to deliver the challenge. Innovate U.K. is part of the U.K. Research and Innovation and is the U.K.'s national innovation agency.
- The White House Office of Science and Technology Policy (OSTP) strives to maximise the benefits of science and technology to advance health, prosperity, security, environmental quality, and justice for all Americans.
- The National Science Foundation (NSF) is an independent federal agency created by Congress in 1950 to promote the progress of science; advance the national health, prosperity and welfare; and secure national defence. NSF is the only federal agency whose mission supports all fields of fundamental science and engineering disciplines, from mathematics, engineering and geosciences to biological, behavioural and computer sciences. Primarily through its Secure and Trustworthy Cyberspace (SaTC) program, NSF supports research and development projects in the area of cybersecurity and privacy that address foundational as well as use-inspired research, transition-to-practice issues, and educational development needs of the nation.
- The National Institute of Standards and Technology (NIST) was founded in 1901 and is now part of the U.S. Department of Commerce. NIST is one of the nation's oldest physical science laboratories. From the smart electric power grid and electronic health records to atomic clocks, advanced nanomaterials and computer chips, innumerable products and services rely in some way on technology, measurement and standards provided by NIST.
- The Information Commissioner's Office (ICO) is the U.K.'s independent regulator for data protection and information rights law, upholding information rights in the public interest, promoting openness by public bodies and data privacy for individuals.
- The Financial Crimes Enforcement Network (FinCEN) is a bureau of the US Department of the Treasury. FinCEN's mission is to safeguard the financial system from illicit use, combat money laundering and promote national security through the collection, analysis and dissemination of financial intelligence and strategic use of financial authorities.
- The Financial Conduct Authority (FCA) is an independent body, accountable to HM Treasury and to Parliament. Find out <u>more information</u> about the FCA.

British Embassy organises another screening of Attenborough film in Ashgabat

World news story

Embassy collaborates with the International University for Humanities and Development to host an educational screening of Attenborough's "Life on Our Planet".



To celebrate World Environment Day 2022, the British Embassy in Turkmenistan, in collaboration with the International University for Humanities and Development, hosted the screening of Sir David Attenborough's "Life on Our Planet" film for the students in Ashgabat.

Sir David Attenborough is one of the world's most famous broadcasters and naturalists. During his lifetime, he has seen first-hand the monumental scale of environmental change caused by human actions. Honest, revealing and urgent, this documentary film is Sir David's witness statement for the natural world. He offers a powerful first-hand account of humanity's impact on nature and a message of hope for future generations. This amazing documentary presents some pretty grim predictions for the future should humanity continue on its current path, including a sixth mass extinction and a 4°C global temperature rise that will render large parts of the Earth uninhabitable.

British Ambassador, Lucia Wilde said:

I would like to say a huge thank you to each person here for joining us today. Today we have a crucial opportunity to come together and put nature at the heart of everything we do. Today is

a great chance for us to step into a new way of thinking — to encourage our friends, families and wider community to take action and build a better future where we can live in balance with our natural world, and I hope that today after watching this amazing film you leave feeling inspired to act!

Published 13 June 2022

<u>Foreign flagged ships detained in the UK during May 2022 under Paris MOU</u>

During May, there were five new detentions of a foreign flagged vessel in a UK port.

- 1. In response to one of the recommendations of Lord Donaldson's inquiry into the prevention of pollution from merchant shipping, the Maritime and Coastguard Agency (MCA) publishes details of the foreign flagged vessels detained in UK ports each month.
- 2. The UK is part of a regional agreement on port state control known as the Paris Memorandum of Understanding on Port State Control (Paris MOU) and information on all ships that are inspected is held centrally in an electronic database known as THETIS. This allows the ships with a high risk rating and poor detention records to be targeted for future inspection.
- 3. Inspections of foreign flagged ships in UK ports are undertaken by surveyors from the Maritime and Coastguard Agency. When a ship is found to be not in compliance with applicable convention requirements, a deficiency may be raised. If any of their deficiencies are so serious, they have to be rectified before departure, then the ship will be detained.
- 4. All deficiencies should be rectified or in agreed class/ flag condition before departure.

Notes on the list of detentions:

• Full details of the ship:

The accompanying detention list shows ship's International Maritime Organisation (IMO) number which does not change throughout the ship's life and uniquely identifies it. It also shows the ship's name and flag state at the time of its inspection.

The company shown in the vessel's Safety Management Certificate (SMC) or if there is no SMC, then the party otherwise believed to be responsible for the operation of the ship at the time of inspection.

The list shows the classification society responsible for classification of the ship only.

Responsible for conducting the statutory surveys and issuing statutory certificates on behalf of the flag state.

The deficiencies listed are the ones which were detainable. Further details of other deficiencies can be provided on request.

SHIPS DETAINED IN MAY 2022

Vessel Name: YASA ILHAN

GT: 31255

IMO: 9396218

Flag: Marshall Islands (white list)

Company: Ya-Sa Gemi Isletmeciligi

Classification society: Nippon Kaiji Kyokai

Recognised organisation: Nippon Kaiji Kyokai

Recognised organisation for ISM Doc: Nippon Kaiji Kyokai

Recognised organisation for ISM SMC: Nippon Kaiji Kyokai

Date and place of detention: 13th May 2022 at Teesport

Summary: Ten deficiencies with one grounds for detention

Defective item Nature of defect Ground for Detention 15150 - ISM Not as required Yes

This vessel was released 20 May 2022.

Vessel Name: NACC ITACA

GT: 5566

IMO: 9615860

Flag: Panama (white list)

Company: Nova Ship Tech SA

Classification society: RINA Services S.p.A

Recognised organisation: RINA Services S.p.A

Recognised organisation for ISM Doc: RINA Services S.p.A.

Recognised organisation for ISM SMC: RINA Services S.p.A

Date and place of detention: 17th May 2022 at Greenock

Summary: Sixteen deficiencies with four grounds for detention

Defective item	Nature of defect	Ground for Detention
07112 — Emergency Escape Breathing Device and disposition)	Inoperative	Yes
13104 — Bilge pumping arrangements)	Inoperative	Yes
18316 — Water, pipes, tanks)	Not as required	Yes
18317 — Food personal hygiene	Not hygienic	Yes

This vessel was released 20th May 2022. [RP1]

Vessel Name: OCEAN ATLANTIC

GT: 12798

IMO: 8325432

Flag: Portugal (white list)

Company: CRUISE MANAGEMENT INTL INC

Classification society: Bureau Veritas

Recognised organisation: Bureau Veritas

Recognised organisation for ISM Doc: Bureau Veritas

Recognised organisation for ISM SMC: Bureau Veritas

Date and place of detention: 22nd May 2022 at Greenock

Summary: Fifty-two deficiencies with 8 grounds for detention

Defective item	Nature of defect	Ground for Detention
03106 — Windows, sidescuttles and deadlights	Cracked	Yes
07109 — Fixed fire extinguishing installation	Inoperative	Yes
04110 — Abandon ship drills	Lack of knowledge	Yes

07110 — Fire fighting equipment and appliances	Not as required	Yes
02105 — Steering gear	Inoperative	Yes
14104 — Oil filtering equipment	Inoperative	Yes
18313 — Cleanliness	Dirty	Yes
18401 — Medical Equipment, medical chest, medical guide	Missing Equipment	Yes

This vessel was released 31st May 2022.

Vessel Name: TEK

GT: 1997

IMO: 9368637

Flag: Barbados (white list)

Company: Ege Denizcilik Mursel Teksen

Classification Society: Bureau Veritas

Recognised Organisation: Bulgarian Register of Shipping

Recognised Organisation for ISM DOC: Bulgarian Register of Shipping

Recognised Organisation for ISM SMC: Bulgarian Register of Shipping

Date and place of detention: 23rd May at Ispwich

Summary: Fifty deficiencies with sixteen grounds for detention

Defective item	Nature of defect	Ground for Detention
10127 — Voyage or passage plan	Incomplete	Yes
10117 — Echo Sounder Electrical installations in general	Inoperative	Yes
18312 — Galley, Handlingroom (Maintenance)	Not Hygienic	Yes
18315 — Provisions Quality and Nutritional Value	Rotten	Yes
18324 — Cold Room, Cold Room Cleanliness, Cold Room Temperature	Not Hygienic	Yes
07111 — Personal Equipment for Fire Safety	Not as Required	Yes
07101 — Fire Prevention Structural Integrity	Not as Required	Yes
07105 — Fire Doors/Openings In Fire- Resisting Divisions	Not as Required	Yes
11124 — Embarkation Arrangement Survival Craft	Missing	Yes
18407 — Lighting (Working Spaces)	Inoperative	Yes

04103 - Emergency Lighting, Batteries and Not as Required Yes Switches 10109 — Lights, Shapes, Sound-Signals Missing Yes 18326 - Laundry, Adequate Locker Not as required Yes 18305 — Hospital Accommodation (Sickbay) Not as required Yes 0511 - Operation of GMDSS Equipment Lack of Familiarity Yes 15150 - ISM Not as required Yes

This vessel was still detained 31st May 2022.

Vessel Name: AMBIENCE

GT: 70285

IMO: 8521232

Flag: Bahamas (white list)

Company: Bernhard Schulte Cruise Servs

Classification society: Lloyd's Register

Recognised organisation: Lloyd's Register

Recognised organisation for ISM Doc: DNV GL AS

Recognised organisation for ISM SMC: Lloyd's Register

Date and place of detention: 26th May 2022 at Tilbury

Summary: Twenty deficiencies with two grounds for detention

Defective item Nature of defect Ground for Detention

02107 — Ballast, fuel and other tanks Not as required Yes 14104 — Oil filtering equipment Inoperative Yes

This vessel was released 27th May 2022.

DETENTIONS CARRIED OVER FROM PREVIOUS MONTHS

Vessel Name: POSEIDON

GT: 1412

IMO: 7363217

Flag: Iceland (white list)

Company: Neptune EHF

Classification society: NA

Recognised organisation: NA

Recognised organisation for ISM Doc: DNV-GL

Recognised organisation for ISM SMC: DNV-GL

Date and place of detention: 19th July 2018 at Hull

Summary: Ten deficiencies with two grounds for detention

Defective item Nature of defect Ground for Detention

02106 — Hull damage impairing
Holed Yes

seaworthiness Holed Yes

07113 - Fire pumps Insufficient Pressure Yes

This vessel was still detained 31st May 2022

Vessel Name: TECOIL POLARIS

GT: 1814

IMO No: 8883290

Flag: Russian Federation (White list)

Company: Tecoil Shipping Ltd

Classification society: RMRS

Recognised organisation: RMRS

Recognised organisation for ISM DOC: RMRS

Recognised organisation for ISM SMC: RMRS

Date and place of detention: 6th June 2018 at Immingham

Summary: Twenty-seven deficiencies with six grounds for detentions

Defective item	Nature of defect	Ground for Detention
10105 — Magnetic compass	Inoperative	Yes
10104 — Gyro compass	Inoperative	Yes
11129 — Operational readiness of lifesaving appliances	Not as required	Yes
10127 — Voyage or passage plan	Not as required	Yes
15150 — ISM	Not as required	Yes
11104 — Rescue boats	Not properly maintained	Yes
11101 — Lifeboats	Not ready for use	Yes
01117 — International Oil Pollution Prevention (IOPP)	Invalid	Yes

This vessel was still detained on 31st May 2022

Vessel Name: CIEN PORCIENTO

GT: 106.

IMO No: 8944446.

Flag: Sweden (White list)

Company: Open Window Inc.

Classification society: Unclassed.

Recognised organisation: Not applicable.

Recognised organisation for ISM DOC: Not applicable.

Recognised organisation for ISM SMC: Not applicable

Date and place of detention: 4 March 2010, Lowestoft

Summary: Thirty deficiencies including seven grounds for detention

This vessel was still detained on 31st May 2022

For further information please contact

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Press releases and further information about the agency is available here.

<u>Platinum Jubilee Chevening evening in Ashgabat</u>

World news story

British Embassy continues Platinum Jubilee celebration with Turkmen Cheveners in Ashgabat.



On 10 June 2022, Her Majesty's Ambassador Ms Lucia Wilde welcomed more than 20 people to her residence. Guests had either received the UK government's prestigious Chevening Scholarship Award and studied in the UK, or will be heading there to take up their studies in early autumn this year. The event also offered the opportunity to introduce the 9th British Ambassador Ms Lucia Wilde to the Chevening community.

Welcoming a range of Alumni from 2003 to 2022, the Ambassador highlighted the importance of education and skills, which has always been one of the key priority areas for the Embassy. Ms Wilde herself is a graduate of six British universities, and education has always been something very close to her heart.

Turkmenistan and the United Kingdom marked the 30th anniversary of establishing diplomatic relations in January this year and has embarked on a number of events and activities throughout the year. In the United Kingdom and across the world, Her Majesty's Platinum Jubilee has been widely celebrated.

The British Ambassador Ms Wilde said:

I'm very pleased to be able to continue the celebration of the Platinum Jubilee here in Ashgabat with Turkmen Chevening Alumni.

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