

Two Smart Prison projects of CSD win GovMedia Awards 2024 award (with photo)

Two Smart Prison projects of the Correctional Services Department (CSD), namely the Integrated Custodial and Rehabilitation Management System and the Social Visit e-Booking Service, have won the Hong Kong Smart City Initiative of the Year at the GovMedia Awards 2024.

The GovMedia Awards recognise outstanding government initiatives in the Asia-Pacific region to honour organisations that exemplify leadership, creativity and impactful results in public services. The CSD is committed to introducing innovative technology projects in correctional facilities to create a modernised working environment. The award for the CSD's Smart Prison projects affirms the Department's efforts in introducing innovative technology elements.

The CSD fully implemented the Integrated Custodial and Rehabilitation Management System in all its correctional institutions last year, integrating eight core operation systems and reinforcing digital management to enhance operational efficiency.

The Social Visit e-Booking Service was fully implemented in November last year to facilitate visitation. Apart from shortening the registration and waiting time for visitors at correctional institutions, the Service also allows visitors to manage their bookings and check the latest visit status of persons in custody so that they can plan their visits conveniently.

To align with the Government's Smart City development blueprint, the CSD will continue to provide more convenient e-services to members of the public.

