

Tung Wah Eastern Hospital announced safety incident of hospital facilities

The following is issued on behalf of the Hospital Authority:

The spokesman for Tung Wah Eastern Hospital (TWEH) made the following announcement today (May 29) regarding a hospital facility safety incident:

A loosened backup battery for the digital keypad system, fell down from the control box installed at the false ceiling at the entrance of the TWEH Ophthalmology Specialist Outpatient Clinic registration counter at around 2pm today. The battery is approximately 15 centimetres in length, 6 centimetres in width and 9 centimetres in height. No patient nor staff were injured and patient service was also not affected. The incident did not involve structural safety. The hospital is very concerned about the incident. Urgent repairs and inspection to the same devices in the hospital was arranged, where no abnormality was noted.

The hospital will request the maintenance contractor for the digital keypad system to submit a report and investigate the incident thoroughly. The hospital has reported the incident to the Hospital Authority Head Office via the Advance Incident Reporting System.