

Tuen Mun Hospital reminds public to stay alert to fraudulent calls

The following is issued on behalf of the Hospital Authority:

â€‹Tuen Mun Hospital (TMH) today (December 23) reminded members of the public to stay alert to fraudulent calls.

TMH recently received reports that members of the public received calls in the form of pre-recorded messages and claimed to be calling from TMH. The calls requested recipients to follow instructions to collect a document. TMH has reported the case to the Police.

TMH reiterates that hospital staff will contact patients personally by phone and provide relevant information to verify the identity of both parties. Members of the public are advised not to disclose personal information during any unidentified phone calls, and report any suspected fraudulent calls to the Police.