

Trial of interactive voice response system service at Tsim Sha Tsui Police Station Report Room

Police will conduct a trial of an interactive voice response system service (IVRS) at the report room hotline of Tsim Sha Tsui Division Police Station (3661 1650) starting from noon today (October 16), aiming to cater to various reporting needs of the public.

A Police spokesman said that in general, the calls for assistance from the public may concern different government departments or units of Police. In IVRS, the public can obtain more detailed reporting information through the key-in mode of input based on the category of the cases so as to select the reporting channel needed or connection to the Report Room.

The spokesman reiterated that report room hotlines are designed for reports of non-emergency nature. In case of emergency, the public should call 999 or 992 (Emergency SMS Hotline for registered speech or hearing impaired users only).

The public may also report online via the e-Report Centre on the police website or Hong Kong Police Mobile App, or contact Police via fax, email or post. For details, please visit police website at https://www.police.gov.hk/ppp_en/index.html.