

Travel advice: Eintracht Frankfurt vs Arsenal FC



Eintracht Frankfurt v. Arsenal FC

Advice for fans travelling to Germany for FC Arsenal match with Eintracht Frankfurt on 19 September 2019.

Date: 19 September 2019

Venue: Commerzbank Arena – Frankfurt

Kick off time: 6.55pm local time

You should also read our [travel advice for Germany](#)

Passports and visas

- you don't need a visa to travel to Germany, but your passport should be valid for the duration of your trip
- remember your European Health Insurance Card (EHIC) but also take out travel insurance, even if you're only going for one night – it could save you a lot of money if you get into difficulties
- carry ID with you at all times
- if you lose your passport, you will need to get an [Emergency Travel Document](#)

Getting to the stadium

The address for the Commerzbank Arena is Mörfelder Landstrasse 362, 60528 Frankfurt. It is located approximately 5km from the city centre and is well connected via public transport.

Arsenal fans are advised to avoid using the S-Bahn lines S7, S8 and S9.

- alternatively you can take a tram (Lines 20 & 21) from Frankfurt main station and the closest station is Stadion Straßenbahn

- parking is available for visiting fans. Cars and coaches can be parked in P9; however, it is necessary to register in advance by emailing arsenaltravel@arsenal.co.uk

At the match

- turnstiles open 120-minutes prior to kick off (6:55pm local time). You should be inside the stadium no later than 30-minutes before kick-off
- all away supporters will enter the stadium via E2
- only valid ticketholders will be admitted to the ground. If you have damaged or forged tickets, or have lost or had tickets stolen, you'll be turned away
- access to the stadium can be slow. There will be ticket checks and body searches at the entrance to the turnstiles
- in addition to items which would usually be prohibited in the UK, the following restrictions apply at the stadium: no bottles and cans are allowed to be brought into the ground and flags and banners with metal poles aren't allowed

Tips

- beware of pickpockets and bag snatchers at airports, railway stations, around the town centre and when using public transport. Only carry what you need and leave spare cash and valuables in hotel safety deposits
- change money at a bank, hotel, or in exchange kiosks – not on the street (it's illegal and holding counterfeit money is punished by a prison sentence in Germany)

Contact the British Consulate-General Düsseldorf

British Consulate-General Düsseldorf
Willi-Becker-Allee 10
40227 Düsseldorf
Germany

Telephone: + 49 (0) 211 94480

Consular opening hours: Monday to Friday: 9 to 12 pm (closed Wednesdays)

Please call in advance to arrange an appointment to get an Emergency Travel Document. For more information, please visit [British Embassy Berlin website](#)

Emergency services numbers

- you can contact the police on 110 and all other emergency services including ambulance and fire brigade on 112

Further information

Websites for

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