

Transport Department's online appointment booking service extended to all driving licences

The Transport Department (TD) said today (March 29) that its online appointment booking service has been extended to cover the submission of over-the-counter applications at Licensing Offices for all driving licences, including full driving licences (first issue), probationary driving licences, learner's driving licences, driving instructor's licences, direct issue of full driving licences, temporary driving licences and driving tests (private car, light goods vehicle, motor cycle and motor tricycle) from today. The opening period for online appointments is 10 weeks. At the same time, "iAM Smart" holders can also make online appointment bookings for counter services at the Licensing Offices through the system.

Members of the public can access the new online appointment booking service through this link: www.gov.hk/en/residents/transport/drivinglicense/onlineservices.htm.

An applicant may submit one application for the abovementioned driving licences within a scheduled time slot. If an applicant makes an appointment to apply for a driving test (private car, light goods vehicle, motor cycle and motor tricycle), he/she may also submit an application for a learner's driving licence (private car, light goods vehicle, motor cycle and motor tricycle) under the name of the same applicant at the same time. Applicants should note that online appointments for over-the-counter applications of learner's driving licences (commercial vehicle) and driving tests (private car, light goods vehicle, motor cycle and motor tricycle) are only applicable at the Hong Kong Licensing Office and the Kowloon Licensing Office, while appointments for the applications of direct issue of a full driving licence and temporary driving licence are only available at the Hong Kong Licensing Office.

In view of the epidemic situation, members of the public will be required to scan the "LeaveHomeSafe" QR code or register their names, contact numbers and the dates and times of their visits before entering the Licensing Offices for necessary contact tracing in case a confirmed case emerges. The service hours of the Licensing Offices are 9am to 5pm from Monday to Friday (except public holidays).

For enquiries, members of the public can contact the Licensing Offices at the following numbers:

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| Hong Kong Licensing Office | 2804 2636 |
| Kowloon Licensing Office | 2150 7728 |
| Kwun Tong Licensing Office | 2775 6835 |

