

Transport Department's Licensing offices to resume walk-in counter services from June 29

The Transport Department (TD) today (June 24) said that in view of the latest situation of COVID-19, the TD's Licensing Offices, Public Vehicles Unit, Driving Test Appointment Office, Vehicle Records Office, Driving Licence Records Office, Driving Offence Points Office and Cross Boundary Unit will resume walk-in counter services in full from June 29 (Monday) to process all licensing and related applications.

At the same time, the daily quota for online appointments for renewal of a full driving licence/vehicle licence, application for transfer of ownership of a vehicle and application for an international driving permit will be 4 500 and the opening period of 10 weeks for online appointments will be maintained.

The TD appeals to members of the public to use the online appointment services as far as possible so as to avoid the gathering of crowds and reduce waiting time at the Licensing Offices. Members of the public may also submit applications via the drop-in boxes at the Licensing Offices, by post or online to suit their needs.

In view of public health considerations, members of the public entering the TD's offices have to undergo on-the-spot body temperature checks arranged by the TD. Any member of the public whose body temperature is higher than 37.5 degrees Celsius or who refuses to undergo a body temperature check will be denied entry into the offices. The offices will also request members of the public to clean their hands with alcohol-based sanitiser before entering the offices and wear masks at all times in the offices. To reduce the risk of the spread of virus, the offices will also strengthen crowd control.

For enquiries, members of the public can contact the offices concerned of the TD at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468
Public Vehicles Unit	2804 2574
Driving Test Appointment Office	2771 7723
Vehicle Records Office	2867 4691
Driving Licence Records Office	2804 2596
Driving Offence Points Office	2804 2594
Cross Boundary Unit	2543 2114

