

# Transport Department's latest service arrangements

To align with the Government's anti-epidemic measures and to meet public demand for services, the Transport Department (TD) said today (January 24) that the services of the TD will be arranged from January 25 as follows until further notice:

## Licensing and related services

The TD's Licensing Offices, Public Vehicles Unit, Vehicle Records Office, Driving Licence Records Office, Driving Offence Points Office and Cross Boundary Unit will maintain walk-in counter services to process various licensing and related applications.

To avoid crowd gatherings and reduce waiting time at the Licensing Office, the TD appeals to members of the public to use the online appointment services as far as possible. They may also submit applications via the drop-in boxes at the Licensing Offices, by post or online to suit their needs. Those submitting an application by post or via drop-in box should put the completed application form, all necessary documents and the appropriate fee (by crossed cheque payable to either "The Government of the Hong Kong Special Administrative Region" or "The Government of the HKSAR") into an envelope. Original identity documents and cash must not be sent by post or drop-in box. To avoid unnecessary delays, they should submit applications three to four weeks before the expiry dates as far as practicable.

## Vehicle examination services

The Transport Department Vehicle Examination Complex (TDVEC), Sheung Kwai Chung Vehicle Examination Centre and all designated car testing centres will continue to provide various vehicle examination services.

## Driving test services

After having considered the social distancing measures and the ways of conducting driving tests for different classes of motor vehicles, apart from road tests of Motorcycle (including Competence Test and Part C test), all driving tests services (including road tests, written test (Part A) and Taxi written test) originally scheduled from January 27 will be suspended until further notice. The TD will notify the affected candidates individually of the rescheduled test date after resumption of the driving test services.

Candidates who have been scheduled to take a Motorcycle Competence Test and Part C test on or after January 27 should continue attending the test according to the test date, time and driving test centre specified in the driving test appointment letter.

In addition, the counter services of the TD's Driving Test Appointment

Office at Cheung Sha Wan, the online booking service for driving test appointments and telephone booking service for the Repeater Early Driving Test will be suspended from January 27. The TD's driving test appointment services (including handling of applications for driving test and test postponement, etc) will also be suspended from the same date until further notice.

The TD also reminds members of the public that except for exempted persons, all visitors are required to use the "LeaveHomeSafe" mobile application before entering the TD's premises and have to undergo on-the-spot body temperature checks arranged by the TD. Anyone who refuses to observe the above requirements or whose body temperature is higher than 37.5 degrees Celsius will be denied entry to the premises. The staff on site will also request visitors to clean their hands with alcohol-based sanitiser before entry and wear masks at all times in the premises.

The TD will closely monitor the development of the epidemic and adjust its services to align with the Government's anti-epidemic measures and arrangements, and will notify the public in due course. For enquiries, members of the public can contact the offices concerned of the TD at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468
Public Vehicles Unit	2804 2574
Vehicle Records Office	2867 4691
Driving Licence Records Office	2804 2596
Driving Office Points Office	2804 2594
Cross Boundary Unit	2543 2114
Driving Test Centre/Driving Test Appointment Office	2771 7723
Sheung Kwai Chung Vehicle Examination Centre	2424 5215
TDVEC, 2/F (buses)	3961 0307
TDVEC, 2/F (parallel imported vehicles)	3961 0308
TDVEC, 1/F	3961 0306
TDVEC, G/F	2751 8862