

Transport Department's Latest Licensing service arrangements

To align with the further stepping up of the social distancing measures announced by the Government, the Transport Department (TD) announced today (July 29) that the TD's Licensing Offices have implemented special work arrangements and corresponding adjustments to its licensing services after considering the need to maintain social distancing as much as possible in order to minimise the risk of the spread of COVID-19 in the community. Service for the direct issue of a full Hong Kong driving licence will be suspended from July 30 until further notice. The Licensing Offices at Admiralty, Cheung Sha Wan, Kwun Tong and Sha Tin will continue to suspend walk-in counter services, but will provide counter services for processing applications submitted by applicants with online appointments and process applications submitted by drop-in boxes, by post, or online.

The TD appeals to members of the public in need to use the online appointment services as far as possible. Members of the public who cannot make a prior booking may submit applications by post or online, or via the drop-in boxes placed at the Licensing Offices from 9am to 5pm from Monday to Friday.

It is anticipated that the queuing time for counter services with an appointment will be longer under the special work arrangement. The Licensing Offices will need more time to process applications submitted by drop-in boxes, by post or online. The TD appeals to members of the public who have submitted an application for their patience and understanding. To avoid unnecessary delays, the public should submit licence renewal applications three to four weeks before the expiry dates.

The TD will continue to closely monitor the development of the epidemic and adjust its services to align with the Government's anti-epidemic measures and arrangements, and will notify the public of any further service arrangements in due course. For enquiries, members of the public can contact the relevant offices at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468