

Transport Department's latest arrangements for licensing and driving test services

To align with the further stepping up of the social distancing measures announced by the Government to minimise the risk of the spread of COVID-19 in the community, the Transport Department (TD) said today (December 11) that the TD's Licensing Offices will adjust their licensing services. Service for the direct issue of a full Hong Kong driving licence will be suspended from December 14 until further notice. The Licensing Offices at Admiralty, Cheung Sha Wan, Kwun Tong and Sha Tin will continue to suspend walk-in counter services, but will process applications submitted by applicants with online appointments and submitted by drop-in boxes, by post, or online.

The TD appeals to members of the public in need to use the online appointment services as far as possible. Members of the public without prior booking may submit applications by post or online, or via the drop-in boxes placed at the Licensing Offices from 9am to 5pm from Monday to Friday. For applications submitted via the drop-in boxes, members of the public are advised to mark on the envelope the vehicle registration marks and the expiry dates of the vehicle licences, and to leave contact telephone numbers on the application forms. This is to enable the staff to identify and follow up on urgent applications. To avoid unnecessary delays, members of the public should submit applications three to four weeks before the expiry dates as far as practicable.

In addition, all driving test services (including road tests, the written test (Part A) and the taxi written test) and driving test appointment services continue to be suspended until further notice. The TD will notify the affected candidates individually of the rescheduled test dates after resumption of the driving test services. During the suspension period of the driving test appointment services, candidates who would like to submit applications for test postponement/temporary cancellation of a driving test appointment or change of driving test region may submit the applications within two weeks after resumption of the driving test appointment services.

The TD will continue to closely monitor the development of the epidemic and adjust its services to align with the Government's anti-epidemic measures and arrangements, and will notify the public in due course. For enquiries, members of the public can contact the relevant offices at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468
Driving Test Appointment Office	2771 7723