

Transport Department to resume driving test (written test) and appointment services from March 15

To align with the Government's announcement to fully resume normal public services, further to the resumption of driving test (road test) services from February 22, the Transport Department (TD) said today (February 19) that the driving test (Part A written test) and the taxi written test services will resume from March 15. Candidates affected by the suspension of the written test services will be notified individually of their rescheduled test dates.

The driving test appointment services, including walk-in counter services of the Driving Test Appointment Office (DTAO), handling of driving test applications for fresh candidates and repeaters and driving test postponement applications, the online booking service for driving test appointments and the telephone booking service for repeater early test appointment, will resume from March 15.

To reduce the risk of the spread of the virus, infection control measures will be implemented in the written test centre of the TD, including stepping up cleaning of computers at the test centre. All candidates participating in the written test must wear surgical masks inside the test centre and throughout the test, clean their hands with alcohol-based sanitiser before entering the centre, and undergo body temperature screening arranged by the TD. If a candidate does not wear a surgical mask, refuses to undergo body temperature screening or has a body temperature higher than 37.5 degrees Celsius, the candidate will not be allowed to enter the test centre and the test will be rescheduled.

The TD urges candidates not to attend a driving test if they are unwell, and advises that they should consult a doctor promptly. Applicants who are absent from a driving test on medical grounds may submit their postponement applications with the original sick leave certificate/medical certificate to the DTAO of the TD within one month from the test date for follow-up and rescheduling of the test date.

In addition, the TD appeals to members of the public visiting the DTAO and written test centre to use the venue QR code of "LeaveHomeSafe" displayed at prominent positions at the entrance of the premises and the "LeaveHomeSafe" mobile app. This is to align with the arrangement starting from March 1 that members of the public will be required to use the "LeaveHomeSafe" mobile app before entering government buildings or offices.

For enquiries, please contact the DTAO at 2771 7723 from 9am to 5pm from Monday to Friday.