## <u>Transport Department to resume driving</u> <u>test appointment and written test</u> services

To align with the Government's announcement of the resumption of public services under a phased approach, the Transport Department (TD) said today (May 22) that driving test appointment services for fresh candidates and repeaters, including the online booking service for driving test appointments and the telephone booking service for repeater early test appointments, will resume on May 25, and the driving test (Part A written test) and the taxi written test will resume on May 26.

For crowd control, the TD's Licensing Offices will continue to suspend walk-in counter services (including applications for driving tests) without scheduled appointments. Applicants for non-commercial driving tests may submit their applications using the drop-in boxes placed at the Hong Kong Licensing Office or the Kowloon Licensing Office between 9am and 5pm from Monday to Friday (except public holidays), or by post to the Hong Kong Licensing Office or the Kowloon Licensing Office. Non-fresh applicants may also submit their applications online according to the current arrangement. As for the commercial driving tests, applicants may submit their applications online or by post to the Sha Tin Licensing Office according to the current arrangement. Applicants submitting an application by post or via drop-in box should put the completed application form, all necessary documents and the appropriate fee by crossed cheque (payable to either "The Government of the Hong Kong Special Administrative Region" or "The Government of the HKSAR") into an envelope. Original identity documents or cash must not be sent by post or via drop-in box.

The online booking service and the telephone booking service for repeater early test appointments will also resume on May 25. Upon successful reservation of an repeater early test appointment, the applicant should log on the government website of "Online Booking for Driving Tests" with a valid personal digital certificate or visit the specified Licensing Office during office hours in person or through an authorised agent with all necessary documents to confirm the appointment and pay for the test form within the following two working days after the date of successful reservation.

Following the resumption of driving test (written test Part A) and taxi written test services on May 26, all candidates affected by the suspension of the written test services have been rescheduled to take the tests on May 26 and thereafter and have been notified individually by post of their rescheduled test dates.

To reduce the risk of the spread of the virus, infection control measures will be implemented in the written test centre of the TD, including keeping seats apart at an appropriate distance and stepping up cleaning of computers at the test centre. All candidates participating in the written

test must wear surgical masks inside the test centre and throughout the test, clean their hands with alcohol-based sanitiser before entering the centre, and undergo body temperature screening arranged by the TD. If a candidate does not wear a surgical mask, refuses to undergo body temperature screening or has a body temperature higher than 37.5 degrees Celsius, the candidate will not be allowed to enter the test centre and the test will be rescheduled.

For enquiries, members of the public can contact the offices concerned of the TD at the following numbers:

| Hong Kong Licensing Office      | 2804 | 2636 |
|---------------------------------|------|------|
| Kowloon Licensing Office        | 2150 | 7728 |
| Sha Tin Licensing Office        | 2606 | 1468 |
| Driving Test Appointment Office | 2771 | 7723 |