

# Transitional arrangements for booking LCSD's fee charging leisure facilities in November

To tie in with the official launch of the new intelligent sports and recreation services booking and information system, SmartPLAY, at 7am on November 9, members of the public are reminded to take note of the special transitional arrangements of booking for fee-charging leisure facilities managed by the Leisure and Cultural Services Department (LCSD) within November (For balloting of soccer pitches, please see separate press release [www.info.gov.hk/gia/general/202310/30/P2023102700656.htm](http://www.info.gov.hk/gia/general/202310/30/P2023102700656.htm) ).

From now to tomorrow (November 3), members of the public can continue to make advance bookings of leisure facilities within seven days by November 9 through the Leisure Link on a first-come, first-served basis. As a transitional arrangement, available sessions of general fee-charging facilities from November 4 to 11 and November 5 to 14 will be made available for public booking in advance on November 4 and 5 respectively on a first-come, first-served basis (please refer to the Annex for details).

After the official launch of SmartPLAY on November 9, members of the public can make advance bookings of available sessions of leisure facilities within seven days (November 9 to 15) by the new system on a first-come, first-served basis, and so on. They can submit their applications via the SmartPLAY website ([www.smartplay.lcsd.gov.hk/home](http://www.smartplay.lcsd.gov.hk/home)) (from 7am) and mobile app (My SmartPLAY) (from 7am), Smart Self-service Stations (from 7.15am) or booking counters (from 7.15am) at major leisure venues.

Moreover, members of the public can make on-the-spot bookings of available facilities 15 minutes prior to that session at the booking counters of relevant leisure venues during the service suspension from November 6 to 8. For venues without booking counters, members of the public may go to the designated supporting venue to book the available facilities on the spot. For more details, please refer to the notice posted at the venue or contact the venue staff.

The LCSD reminds the public that starting from November 9, all people, including existing Leisure Link patrons, must register with the new system and complete an identity authentication process before using the new system to enrol in programmes and book leisure facilities. The LCSD has provided 375 new Smart Self-service Stations at around 240 leisure venues (including District Leisure Services Offices in various districts). Members of the public can submit their registration, and complete identity authentication and account activation procedures at these Smart Self-service Stations. A dedicated website and a mobile app are also provided for user registration. If users complete their registration through the "iAM Smart" app, they can have their SmartPLAY accounts instantly activated. As the registration for SmartPLAY will be suspended from November 6 to 8, members of the public who

wish to make advance bookings of leisure facilities on November 15 are advised to complete registration and authentication on or before November 5 (this Sunday) so that they can use the new system on November 9 immediately.

To encourage members of the public to register as users as soon as possible and exercise more, all users who have successfully registered as SmartPLAY users by November 5 and have completed authentication (including registered SmartPLAY users) are automatically entitled to enter a lucky draw with an opportunity to win a latest-model smartphone or other prizes. Details of the promotional activity can be found on the website:

[www.smartplay.lcsd.gov.hk/website/en/news/10015.html](http://www.smartplay.lcsd.gov.hk/website/en/news/10015.html).

For more information on SmartPLAY, please visit the SmartPLAY website ([www.smartplay.lcsd.gov.hk](http://www.smartplay.lcsd.gov.hk)), or call the SmartPLAY hotline at 3954 5150.