

Three service centres set up to accept resubmission of registrations to provide supplementary information under Consumption Voucher Scheme starting tomorrow

A Government spokesman today (September 5) said that three new service centres will be set up starting tomorrow (September 6) to accept resubmission of registrations for people who need to provide supplementary information or clarify incorrect information under the Consumption Voucher Scheme. They are located at the General Post Office in Central, Wan Tau Tong Neighbourhood Community Centre in Wan Tau Tong Estate, Tai Po, and Leung King Community Centre in Leung King Estate, Tuen Mun. The centres will operate until September 15.

Relevant eligible registrants may resubmit their registrations in person or by a trusted person on or before September 15 at the Consumption Voucher Scheme Secretariat on 17/F, Pioneer Centre, 750 Nathan Road, Mongkok, Kowloon or any of the above new service centres. All four locations provide the same services, their office hours are 9am to 6am from Monday to Saturday. In general, they will receive an SMS notification informing them of their registration result about one week after submission of registration.

Registrants with their eligibility confirmed will receive disbursement of the first voucher of \$2,000 on October 1.

The spokesman reminded the public that prior to submitting their paper registration form, they should ensure that the information is correct and their Hong Kong identity card copy has been stapled together.

Also, the resubmission arrangement only applies to those who had submitted registration during the registration period of the Consumption Voucher Scheme (i.e. July 4 to August 14) but whose registrations had not been further processed due to reasons like inaccurate or incomplete information. The arrangement is not applicable to those who were confirmed to be ineligible under the Scheme or who had never submitted any registration during the registration period.

People who have registered but are not sure of their registration status can check the SMS message from the Government or enquire through the interactive voice response system of the hotline 18 5000.