

Thematic Household Survey Report No. 77 published

The Thematic Household Survey Report No. 77 is published by the Census and Statistics Department (C&SD) today (May 30).

This publication contains key findings on information technology (IT) usage and penetration based on the Thematic Household Survey conducted during June to September 2022.

The survey results showed that the majority of households (96.1%) had Internet access at home in 2022. Among these households, smartphone was the most popular type of device connected to the Internet at home (99.9%), whereas personal computer (PC) came next (78.1%).

The usage of the Internet remained very popular. The percentage of persons aged 10 and over who had used the Internet during the 12 months before enumeration increased from 92.4% in 2020 to 95.6% in 2022. In particular, the increase was substantial among persons aged 65 and over (from 65.9% to 81.8%).

Findings of the survey also showed that the popularity of smartphones continued to increase. The smartphone penetration rate rose from 92.1% in 2020 to 97.1% in 2022. The increase was particularly remarkable among the elderly. In 2022, 90.7% of persons aged 65 and over had a smartphone, higher than the corresponding percentage (68.1%) in 2020.

The usage of mobile payments was also common in Hong Kong. The survey revealed that the percentage of persons aged 15 and over who had used mobile payments during the 12 months before enumeration increased from 49.4% in 2020 to 60.2% in 2022. Among others, the implementation of the Consumption Voucher Scheme by the Government should have promoted the wider use of electronic payment.

As for the usage of electronic Government services, the percentage of persons aged 10 and over who had used one or more types of online Government service for personal matters during the 12 months before enumeration increased from 70.3% in 2020 to 89.1% in 2022.

Other information

The survey successfully enumerated target respondents in some 10 000 households in accordance with a scientific sampling scheme to represent the population of Hong Kong.

Detailed findings of the survey, together with the population coverage and concepts/definitions of key terms, are presented in the publication. Users can download the publication at the website of the C&SD (www.censtatd.gov.hk/en/EIndexbySubject.html?pcode=B1130201&scode=453).

Enquiries about the survey finding can be directed to the Social Surveys Section (1) of the C&SD (Tel: 2887 5103 or email: thematic@censtatd.gov.hk).