

# The VMD's online services will be unavailable 26 to 30 August

News story

The VMD's online services will be shut down from 5pm Friday 26 August for essential maintenance.



## Access Veterinary Medicines Digital Services

### Sign in to your account

Apply for Marketing Authorisations, send secure messages and report adverse events for businesses that you're associated with.

Sign in

Due to essential maintenance work the following services will be unavailable from 5pm Friday 26 August until 6am Tuesday 30:

- Special Import Service
- Export Certificates
- Animal Adverse Reaction Reporting
- Human Adverse Reaction Reporting
- Microchip Adverse Event Reporting
- Product Information Database
- Veterinary Medicines Digital Service

Along with access to the following Registers:

- Register of SQP Retailer Premises
- Register of SQPs
- List of Accredited Internet Retailers
- Register of Specific Manufacturing Authorisations – AVAs
- Register of Specific Manufacturing Authorisations – NFABBA, ESCCA
- Register of Veterinary-only GMP sites

In urgent cases where the VMD has previously issued a certificate for the animal(s) under your care, you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system during this essential maintenance period.

You should obtain an import certificate retrospectively as soon as possible and cease use if not subsequently granted.

We apologise for any inconvenience.

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