

The VMD's online services are unavailable



Due to emergency electrical work the following services will be down for a time today. Services are expected to be back up later this afternoon. We will update this message once they are available again:

- Special Import Service
- Export Certificates
- Animal Adverse Reaction Reporting
- Human Adverse Reaction Reporting
- Microchip Adverse Event Reporting
- Product Information Database

Along with access to the following Registers:

- Register of SQP Retailer Premises
- Register of SQPs
- List of Accredited Internet Retailers
- Register of Specific Manufacturing Authorisations – AVAs
- Register of Specific Manufacturing Authorisations – NFABBA, ESCCA
- Register of Veterinary-only GMP sites

In urgent cases where the VMD has previously issued a certificate for the animal(s) under your care, you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system during this essential maintenance period.

You should obtain an import certificate retrospectively as soon as possible.

We apologise for any inconvenience.

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1. 24 January 2022

VMD IT services have now been restored

2. 24 January 2022

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