

The VMD web services will be unavailable from Sat 22 to Sun 23 August

News story

Web services, such as the Special Imports System and Adverse Event Reporting will be unavailable due to essential electrical maintenance.



The following online application services will be unavailable:

[Special Import Certificates](#)

You should obtain an import certificate in advance if you think you will need to import/use an imported medicine during this period.

In urgent cases where the VMD have previously issued a certificate, you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system during this maintenance period. You should obtain an import certificate retrospectively as soon as possible.

The following online information service will be unavailable:

Along with access to the following Registers:

- Register of SQP Retailer Premises
- Register of SQPs
- List of Accredited Internet Retailers
- Register of Specific Manufacturing Authorisations

The systems will be operational again from Monday 24 August.

The VMD apologises for any inconvenience.

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