Temporary closure of some post offices

Hongkong Post said today (March 4) that as some postal staff members have been confirmed as having COVID-19, the General Post Office is closed today. Tsim Sha Tsui Post Office and Tuen Mun Central Post Office are closed until March 5, while Chai Wan Post Office, Cheung Fat Post Office, City One Shatin Post Office, Kennedy Town Post Office, Kowloon East Post Office, Mui Wo Post Office, Sha Tin Central Post Office and Tai Hing Post Office are closed until March 7.

The postal staff members concerned underwent temperature screening when attending work and their body temperature was normal. They were wearing masks while on duty.

Upon notification of the cases, Hongkong Post arranged for all postal staff members concerned to undergo COVID-19 testing and thorough cleaning and disinfection of all the facilities and mail items of the premises pursuant to the guidelines set out by the Centre for Health Protection (CHP) of the Department of Health (DH).

Members of the public can access postal services at other nearby post offices in the districts. For the locations of the post offices, please refer to the following link:

www.hongkongpost.hk/en/about_us/network/post_offices/index.html#list.
Hongkong Post apologises for the inconvenience caused. For enquiries, members of the public may call the Hongkong Post enquiry hotline at 2921 2222.

Hongkong Post will continue to implement measures for social distancing and infection control at all postal facilities to safeguard the health of staff and the public, and maintain close liaison with the CHP of the DH. Staff members are also reminded to take note of their personal hygiene and stay vigilant at all times, and are advised to seek medical advice immediately in case of feeling unwell.