

Temporary closure of General Post Office due to two postmen tested preliminarily positive for COVID-19

Hongkong Post said today (February 22) that due to two postmen have tested preliminarily positive for COVID-19, General Post Office (including iPostal Station) in Central will be closed from today (February 22) until February 23. The counters for mail collection will be reopened at 1pm today and the Post Office Box Lobby will be opened as usual.

The postmen are responsible for back-office duties and accept mail items at counter. They work at the counter behind a partition to keep an appropriate social distance from customers. They underwent temperature screening when attending work and their body temperature was normal. They were wearing masks while on duty.

Upon notification of the cases, Hongkong Post arranged for the co-workers of the postmen concerned to undergo COVID-19 testing and thorough cleaning and disinfection of all the facilities and mail items of the premises pursuant to the guidelines set out by the Centre for Health Protection (CHP) of the Department of Health (DH).

Members of the public can access postal services at Sheung Wan Post Office (1/F, West Exchange Tower, 322-324 Des Voeux Road Central) or Wyndham Street Post Office (G/F, Hoseinee House, 69 Wyndham Street) nearby. For bulk posting, members of the public can go to the Bulk Acceptance Counter at Central Mail Centre (1 Wang Chin Street, Kowloon Bay). Hongkong Post apologises for the inconvenience caused. For enquiries, members of the public may call the Hongkong Post enquiry hotline at 2921 2222.

Hongkong Post will continue to implement measures for social distancing and infection control at all postal facilities to safeguard the health of staff and the public, and maintain close liaison with the CHP of the DH. Staff members are also reminded to take note of their personal hygiene and stay vigilant at all times, and are advised to seek medical advice immediately in case of feeling unwell.