

Temporary closure of General Post Office and Kowloon East Post Office due to staff members testing preliminarily positive for COVID-19

Hongkong Post said today (February 25) that due to some postal staff members testing preliminarily positive for COVID-19, General Post Office in Central is closed from today until February 26. Its Post Office Box Lobby will be reopened later this afternoon and the counters for mail collection will be reopened tomorrow (February 26). Besides, Kowloon East Post Office is closed from today until February 28. Its Post Office Box Lobby will be reopened tomorrow.

The postal staff members concerned work at the counter behind a partition to keep an appropriate social distance from customers. They underwent temperature screening when attending work and their body temperature was normal. They were wearing masks while on duty.

Upon notification of the cases, Hongkong Post arranged for all postal staff members concerned to undergo COVID-19 testing and thorough cleaning and disinfection of all the facilities and mail items of the premises pursuant to the guidelines set out by the Centre for Health Protection (CHP) of the Department of Health (DH).

Members of the public can access postal services at other nearby post offices in the districts. For the locations of the post offices, please refer to the following link: hongkongpost.hk/en/about_us/network/post_offices/index.html#list. Hongkong Post apologises for the inconvenience caused. For enquiries, members of the public may call the Hongkong Post enquiry hotline at 2921 2222.

Hongkong Post will continue to implement measures for social distancing and infection control at all postal facilities to safeguard the health of staff and the public, and maintain close liaison with the CHP of the DH. Staff members are also reminded to take note of their personal hygiene and stay vigilant at all times, and are advised to seek medical advice immediately in case of feeling unwell.