

# TD's Hong Kong Licensing Office and Public Vehicles Unit to replace air-conditioning system in phases and continue normal services during works

The Transport Department (TD) announced today (August 9) that starting from August 24 (Saturday), improvement works on the air-conditioning system at the Hong Kong Licensing Office (HKLO) and the Public Vehicles Unit (PVU) on 3/F, United Centre, Admiralty, will be carried out in phases. The improvement works will enhance the office environment, and the offices will continue normal services during the course of works.

During the works, the HKLO and the PVU will continue to provide counter services for the public to submit various licensing applications. The number of same-day queue tickets of the queue ticketing system for driving licensing-related counter services will also remain unchanged. In addition, members of the public can continue to submit their applications via the drop-in boxes at the entrance. The TD anticipates that the waiting time for counter services may be longer during this period. On-site staff will strengthen crowd management in view of the actual situation and the TD appeals to the public for patience and co-operation.

The HKLO waiting hall and enquiry counters will be temporarily closed in phases. The number of tables and seats in the waiting hall will be reduced and temporary enquiry counters will be set up to assist members of the public in need. The first phase of the works is expected to be completed in the second quarter of 2025.

The TD encourages the public to use online licensing services ([www.td.gov.hk/en/electronic\\_services/index.html](http://www.td.gov.hk/en/electronic_services/index.html)) as far as possible or submit their applications by post, so that they do not need to visit and queue in person at the Licensing Offices for the processing of their applications.

For enquiries, please call the TD's hotline at 2804 2600.