

[TD reminds public of implementation of HKeToll in Eastern Harbour Crossing from 5am this Sunday \(with photo\)](#)

The Transport Department (TD) reminded the public today (August 24) that the HKeToll will be implemented in the Eastern Harbour Crossing (EHC) from 5am this Sunday (August 27). Motorists can drive through the toll plaza and pay tunnel tolls using the HKeToll without having to stop or queue at toll booths for payments. All manual toll booths and Autotoll lanes will be cancelled.

To tie in with the implementation of the HKeToll, temporary traffic arrangements will be implemented in phases in the vicinity of the EHC starting from 0.00am on August 27. Both directions of the EHC and its connecting roads will be closed from 4am to 5am on August 27. During the closure of the EHC, three overnight franchised bus routes (Route Nos. N619 (Shun Lee – Central (Macau Ferry)), N680 (Kam Ying Court – Central (Macau Ferry)) and N691 (Tiu Keng Leng – Central (Macau Ferry)) will be diverted via the Cross-Harbour Tunnel (CHT). In connection with the route diversion, the bus stops of these three bus routes (in both directions) at the EHC Toll Plaza will be temporarily suspended and at the same time, temporary bus stops will be added at the CHT Toll Plaza. In addition, a temporary bus stop for Route No. N680 (in both directions) will be added on Lei Yue Mun Road (westbound) near Lam Tin Station. The remaining bus stops of the three bus routes will not be affected. The departure time for the affected trips of Hong Kong Island overnight green minibus route No. 61 (Siu Sai Wan (Island Resort) – Mong Kok (Fife Street)) will be adjusted. Please refer to Annex 1 for the temporary traffic and public transport arrangements.

At present, 98 per cent of vehicles have been issued vehicle tags. Of about 380 000 average daily vehicles which pass through the five tunnels implemented with the HKeToll, about 90 per cent of the vehicles were detected to have vehicle tags installed and about 70 per cent of the vehicles use automatic payment means. With the progressive implementation of the HKeToll in government tolled tunnels this year, the TD once again appealed to vehicle owners to complete the three steps for HKeToll service as soon as possible: (1) install a vehicle tag, (2) open an HKeToll account and (3) set up an automatic payment means, so as to fully enjoy the convenience of the HKeToll.

Vehicle owners are reminded again that they must pay the toll within 14 business days after passing through the tunnel. He/she can log on the HKeToll website (hketoll.gov.hk) or mobile app to check the outstanding toll and pay, either by credit card or by following the instructions to generate a QR code to either pay via the Faster Payment System or at 7-Eleven convenience stores by cash. The HKeToll website provides a video to guide vehicle owners on how to pay outstanding tolls online. Payments of outstanding tolls can also be made at the four customer service centres and four service outlets. If

vehicle owners need assistance, they can browse the HKeToll website, call the 24-hour customer service hotline at 3853 7333, or visit the four customer service centres, four service outlets, government car park service counters, and consultation counters located at designated MTR stations and Home Affairs Enquiry Centres in the District Offices. The locations and service hours of the facilities are shown in Annex 2.

In addition, holders of Government Tunnel Toll Tickets (toll tickets) can still use toll tickets at Tate's Cairn Tunnel and Aberdeen Tunnel where the HKeToll has yet to be implemented, and apply for a refund from August 27, 2023, to June 30, 2024, at the eight refund centres located at car parks in Central, Shau Kei Wan, Tsim Sha Tsui, Kwun Tong, Wong Tai Sin, Kwai Fong, Tsuen Wan and Sha Tin. The locations and service hours of the refund centres are shown in Annex 3. Applicants should fill in the application form in advance and bring along the toll tickets for refund. Those applying for a refund for a large quantity of toll tickets are advised to contact the contractor by email (info@wilsonparking.com.hk) or call 2830 3814 in advance for providing assistance to applicants with individual circumstances.

Following the three road harbour crossings, the HKeToll will be implemented at the Tate's Cairn Tunnel and Aberdeen Tunnel by end 2023. Details and the exact dates will be announced later.

