

## **TD reminds public of implementation of HKeToll in Aberdeen Tunnel from 5am on December 24 (with photo)**

The Transport Department (TD) reminded the public today (December 21) that the HKeToll will be implemented in the Aberdeen Tunnel from 5am this Sunday (December 24). Motorists can drive through the toll plaza and pay tunnel tolls using the HKeToll without having to stop or queue at toll booths for payments. All manual toll booths and Autotoll lanes will be cancelled.

To tie in with the implementation of the HKeToll, temporary traffic and transport arrangements will be implemented in phases in the vicinity of the Aberdeen Tunnel starting from 1am on December 24. Both directions of the Aberdeen Tunnel and its slip roads will be closed from 4am to 5am. During the temporary closure of the tunnel, four overnight franchised bus routes, namely Nos. N72, N90, N170 and N171, will be diverted via Nam Fung Road, Deep Water Bay Road, Wong Nai Chung Gap Road and the vicinity of Happy Valley while three Hong Kong Island overnight green minibus routes, namely Nos. N4A, N4C and N40, will be diverted via Nam Fung Road, Deep Water Bay Road, Wong Nai Chung Gap Road and Stubbs Road. Please refer to Annex 1 and 2 for the above-mentioned traffic and transport arrangements.

At present, over 810 000 vehicle tags have been issued, accounting for over 99 per cent of licensed vehicles in Hong Kong. About 92 per cent of vehicle owners had opened HKeToll accounts, and about 73 per cent of vehicle have set up automatic payment means. The HKeToll has collected tolls of about 510 000 vehicle trips on average per day at the Tsing Sha Control Area, Shing Mun Tunnels, Lion Rock Tunnel, three road harbour crossings and Tate's Cairn Tunnel.

With the progressive implementation of the HKeToll in government tolled tunnels, the TD once again appealed to vehicle owners to complete the three steps for HKeToll service as soon as possible: (1) install a vehicle tag, (2) open an HKeToll account and (3) set up an automatic payment means, so as to fully enjoy the convenience of the HKeToll. Vehicle owners can select the means of receiving electronic notifications according to their personal needs on the HKeToll website and mobile app to manage the electronic information to be received.

The TD reminds vehicle owners with outstanding tolls that they must make payment within 14 business days after passing through the tunnels. They can log in to the HKeToll website ([hketoll.gov.hk](http://hketoll.gov.hk)) or mobile app to check and pay the outstanding tolls. Motorists should note that late payments will incur a surcharge of \$175, and that the maximum penalty for evading tolls is a fine of \$5,000 (per trip), and the license of the vehicle concerned will not be renewed.

The HKeToll consultation counters specially set up at designated MTR

stations will provide service until January 31, 2024. If vehicle owners need assistance after the date, they can go to eight customer service centres or service points in Wan Chai, Ap Lei Chau, Prince Edward, Kowloon Bay, Tseung Kwan O, Sha Tin Shek Mun, Kwai Chung and Yuen Long, or call the 24-hour hotline 3853 7333. The locations and service hours of the above-mentioned facilities are shown in Annex 3.

In addition, with all government toll tunnels using the HKeToll for toll payments starting from 5am on December 24, Government Tunnel Toll Tickets (toll tickets) will no longer be accepted. Holders of toll tickets may apply for refunds for the toll tickets at the eight refund centres located at car parks in Central, Shau Kei Wan, Tsim Sha Tsui, Kwun Tong, Wong Tai Sin, Kwai Fong, Tsuen Wan and Sha Tin until June 30, 2024. The locations and service hours of the refund centres are shown in Annex 4. Applicants should fill in the application form in advance and bring along the toll tickets for refund. Those applying for a refund for a large quantity of toll tickets are advised to contact the contractor by email ([info@wilsonparking.com.hk](mailto:info@wilsonparking.com.hk)) or call 2830 3814 in advance for providing assistance to applicants with individual circumstances.

