

TD appeals to public not to rush to licensing offices for submission of licensing applications

A spokesman for the Transport Department (TD) said today (April 21) that a large number of members of the public have been queuing up at its licensing offices and the waiting time for walk-in counter services requires several hours. The TD appeals to the public that there is no need to rush to the licensing offices to submit applications unless the licence is about to expire or has already expired, and they are encouraged to use the online booking service as far as possible to reduce crowd gathering and waiting time in the licensing offices. The licensing offices will strengthen crowd control measures if the situation warrants. Members of the public are requested to follow the instructions from the staff on site.

Members of the public may also submit applications via the drop-in boxes at the licensing offices, by post or online to suit their needs. Those submitting an application by post or via drop-in box should put the completed application form, all necessary documents and the appropriate fee (by crossed cheque payable to either "The Government of the Hong Kong Special Administrative Region" or "The Government of the HKSAR") into an envelope. Original identity documents and cash must not be sent by post or drop-in box. To avoid delays, they should submit applications three to four weeks before the expiry dates as far as practicable.

The TD will, as far as practicable, accord priority to processing renewal applications for licences/permits for which the validity period has expired or is about to expire.

For enquiries, please contact the TD offices concerned at the following numbers:

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| Hong Kong Licensing Office | 2804 2636 |
| Kowloon Licensing Office | 2150 7728 |
| Kwun Tong Licensing Office | 2775 6835 |
| Sha Tin Licensing Office | 2606 1468 |