

Taxi Service Commendation Scheme open for public nominations

The Transport Department (TD) said today (August 2) that to promote the good services and image of the taxi industry, the TD and the Committee on Taxi Service Quality (CTSQ) have extended the scope of the Taxi Service Commendation Scheme to taxi service management teams in order to commend taxi drivers and service management teams for their service excellence. The scheme is now open for public nominations until September 30.

To nominate outstanding taxi drivers and service management teams, members of the public can access the designated website (www.ctsq.org.hk/nomination/index.php) for nomination of taxi drivers and service management teams with quality service. They can also send the completed nomination form to the TD by post, facsimile or email or they can submit the form online through GovHK. The form can be downloaded from the TD's website (www.td.gov.hk/en/transport_in_hong_kong/public_transport/taxi/index.html).

After the nomination period, members of the public can learn about the good conduct and performance of the nominated taxi drivers and vote for their favourite taxi driver on the designated website. On the other hand, the taxi service management teams with quality service will be evaluated and selected by an assessment panel comprising mainly members of the CTSQ. The Prize Presentation Ceremony of Taxi Service Commendation Scheme will be held in the first quarter of 2020.

For enquiries, please call 2829 5326.