

Taxi Service Commendation Scheme 2024 opens for public nominations

The Transport Department (TD) today (November 15) said that, to promote the quality services and image of the taxi industry, and compliment quality taxi drivers and taxi service management teams, the Committee on Taxi Service Quality (CTSQ) and the TD are jointly organising the Taxi Service Commendation Scheme 2024.

To recognise the quality services provided by drivers and management teams, a total of 24 awards will be granted under the scheme, including 20 Quality Taxi Drivers, one Most Popular Taxi Driver, two Good Driver, Good Service awards, and one Quality Taxi Service Management Team. To encourage public participation, the scheme is open for nominations throughout the year.

Members of the public can nominate quality taxi drivers and service management teams, and share their Good Driver, Good Service riding experiences provided by a taxi driver via the CTSQ's webpage (www.ctsq.org.hk/voting) by scanning the QR code on the publicity material of the scheme (see Annex). They can also download the nomination form from the TD's website (www.td.gov.hk/en/transport_in_hong_kong/public_transport/taxi/index.html) or the CTSQ's website (www.ctsq.org.hk) and send the completed form to the TD by post or email.

The TD will issue letters to the taxi trade and publish content in the Taxi Newsletter to introduce the scheme. Promotional materials will be exhibited inside taxi compartments, at other public transport modes and the information plates of taxi stands. The scheme will also be publicised through the TD's website, the HKeMobility mobile application and collaboration with the Hong Kong Tourism Board to invite public and tourists' nominations on drivers and management teams.