

# Taxi Service Commendation Scheme 2021 opens for public nominations

The Transport Department (TD) said today (July 15) that to promote the good services and image of the taxi industry, the TD and the Committee on Taxi Service Quality (CTSQ) is co-organising the Taxi Service Commendation Scheme 2021. In addition to selecting Quality Taxi Drivers and Quality Taxi Service Management Teams, a new Good Driver, Good Service award has been introduced to this year's scheme to commend a taxi driver providing exceptional service to passengers during the ride. The scheme is now open for public nominations until September 30.

Members of the public can nominate quality taxi drivers and service management teams, as well as share the "Good Driver, Good Service" riding experience provided by a taxi driver, via the CTSQ's webpage ([www.ctsq.org.hk/voting](http://www.ctsq.org.hk/voting)) by scanning the QR code on the promotion material of the scheme (see Annex) displayed inside the taxi compartments. They can also send the completed nomination form to the TD by post, facsimile or email. The form can be downloaded from the TD's website ([www.td.gov.hk/en/transport\\_in\\_hong\\_kong/public\\_transport/taxi/index.html](http://www.td.gov.hk/en/transport_in_hong_kong/public_transport/taxi/index.html)) or the CTSQ's website ([www.ctsq.org.hk](http://www.ctsq.org.hk)).

After the nomination period, members of the public can learn about the good conduct and performance of the nominated taxi drivers and vote for Quality Taxi Drivers on the CTSQ's webpage. The Good Driver, Good Service and Quality Taxi Service Management Teams awards will be evaluated and selected by an assessment panel comprising mainly members of the CTSQ. It is expected that the award presentation ceremony will be held in the first quarter of next year.

For enquiries, please call 3842 5818.