

Tax credits customers will continue to receive payments even if working fewer hours due to COVID-19

News story

People who can't work their normal hours because of coronavirus (COVID-19) will still receive their usual tax credits payments.



The government has confirmed that people who can't work their normal hours because of coronavirus (COVID-19) will still receive their usual tax credits payments.

Those working reduced hours due to coronavirus or those being furloughed by their employer will not have their tax credits payments affected if they are still employed or self-employed.

These customers do not need to contact HMRC about this change. We will treat customers as working their normal hours until the [Job Retention Scheme](#) and [Self-Employment Income Support Scheme](#) close, even if they are not using either scheme.

We'll use the information we hold about the number of hours they normally work.

Customers can still report any other changes in income, childcare and hours in the normal way. However, they must tell us if they or their partner lose their job, are made redundant or cease trading.

Customers can continue to claim Working Tax Credit and be treated as though they are working their normal hours, but they should check GOV.UK to see if [additional or alternative support](#) is available based on their personal and financial circumstances.

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