

Tate's Cairn Tunnel to implement HKeToll from 5am on November 26

The Transport Department (TD) announced today (November 15) that the HKeToll will be implemented in the Tate's Cairn Tunnel from 5am on November 26 (Sunday) to replace all manual toll booths and Autotoll lanes. Motorists can drive through the toll plaza and pay tunnel tolls using HKeToll without having to stop or queue at toll booths for payments.

To tie in with the implementation of the HKeToll, temporary traffic arrangements will be implemented in phases in the vicinity of the Tate's Cairn Tunnel starting from 1am on November 26. Both directions of the Tate's Cairn Tunnel and its slip roads will be closed from 4am to 5am. During the closure of the Tate's Cairn Tunnel, overnight franchised bus route No. 680 (Kam Ying Court – Central (Macau Ferry)) will be diverted via the Lion Rock Tunnel. Please refer to Annex 1 for the above-mentioned traffic and transport arrangements.

As of November 14, more than 810 000 vehicle tags had been issued, accounting for over 99 per cent of licensed vehicles in Hong Kong, of which about 92 per cent had opened HKeToll accounts. The HKeToll collected tolls of about 430 000 vehicle trips on average per day at the Tsing Sha Control Area, Shing Mun Tunnels, Lion Rock Tunnel and three road harbour crossings. With the progressive implementation of the HKeToll in government tolled tunnels, the TD once again appealed to vehicle owners to complete the three steps for HKeToll service as soon as possible: (1) install a vehicle tag, (2) open an HKeToll account and (3) set up an automatic payment means, so as to fully enjoy the convenience of the HKeToll. Vehicle owners can select the means of receiving electronic notifications according to their personal needs on the HKeToll website and mobile app to manage the electronic information to be received.

If vehicle owners need assistance, they can browse the HKeToll website, call the 24-hour customer service hotline 3853 7333, or visit the four customer service centres, four service outlets and consultation counters located at designated MTR stations. The locations and service hours of the above-mentioned facilities are shown in Annex 2.

Following the Tate's Cairn Tunnel, the Government plans to implement the HKeToll at the Aberdeen Tunnel in December. Details and the exact date will be announced separately.