

# Press release: Government helps dementia sufferers in fight against nuisance calls

- elderly and vulnerable – including dementia sufferers – to be given hi-tech devices which block all nuisance calls
- project is latest government move to tackle the blight of rogue traders
- PM: We want to create a fairer society by cracking down on unscrupulous practices which target the most vulnerable

Rogue traders who bombard the elderly and vulnerable with nuisance phone calls are to be stopped in their tracks by a targeted government scheme designed to protect those with dementia.

Every year, thousands of complaints are made about nuisance phone calls and in February last year, one firm alone was fined £350,000 for making more than 46 million automated calls.

To help tackle the problem, Prime Minister Theresa May, has today announced the launch of a half-a-million-pound project which will see hi-tech call blocking devices installed in the homes of some of the most vulnerable people across the UK who have been identified by doctors, Trading Standards officials and local councils as being at risk from nuisance callers.

The trueCall devices will completely block all recorded messages, silent calls and calls from numbers not already pre-identified by the home owner – offering particular protection to those with dementia.

The Prime Minister said:

We want to create a fairer society by cracking down on unscrupulous practices which target the most vulnerable.

This new, targeted scheme is the latest step in the government's fight against nuisance calls, protecting those who are most at risk, including those with dementia.

We have seen people tricked out of thousands of pounds by scam callers and this government is determined to clamp down on their activities once and for all.

The project, which is being co-ordinated by the National Trading Standards Scams Team and supported by local Trading Standards departments, is the latest of a series of government crackdowns on nuisance callers

A similar trial scheme run by the National Trading Standards Scams Team last year resulted in 93% of participants feeling safer in their homes. This

included one person who had previously paid £150,000 to a scam caller.

The chief executive of Dementia UK, Hilda Hayo, said:

We welcome this project as some people living with dementia are vulnerable to nuisance callers who offer bogus services and financial schemes.

These calls can not only have a negative financial impact but can also lead to psychological affects such as anxiety, depression and a loss of self-esteem. We frequently receive calls to our national helpline from family members who are concerned that their relative with dementia has fallen prey to rogue traders.

The special devices will screen calls and can either ask callers to enter a security code which only genuine callers will know, or direct them to instead call a friend or relative of the home owner.

Lord Toby Harris, the Chair of National Trading Standards, said:

The impact of nuisance calls – both emotional and financial – cannot be underestimated. We know that these call blockers can make a real difference to people's lives and give those in vulnerable situations, such as those with dementia, and their families a greater sense of protection and security.

Working with the Information Commissioner's Office (ICO), the government has already forced companies to display their caller ID when cold calling and given out a series of hefty fines – totalling almost £7 million.

The government will shortly implement plans to slap company bosses and firms with fines of up to £1 million if they are found to be in breach of Privacy and Electronics Communications Regulations.

- the funding for this scheme includes £300,000 to supply call blocking machines with the remaining budget spent on the management of the service and raising public awareness of scam and nuisance calls
- plans to make company bosses liable follows previous legislation where only businesses were liable for fines. Many of the businesses tried to escape paying nuisance call penalties by declaring bankruptcy – only to open up again under a different name
- the ICO has issued fines totalling almost £7 million since 2012
- on 2015, the ICO received almost 170,000 complaints about nuisance calls
- to report a nuisance call visit: [www.ico.org.uk](http://www.ico.org.uk)
- see what else government is doing to combat nuisance calls by searching for: #NoNuisance on social media

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## [Press release: Welsh Secretary: Aston Martin creating a lasting legacy in Wales](#)

Aston Martin's investment in St Athan will create a lasting legacy for the region, Secretary of State for Wales, Alun Cairns will say when he attends a special ceremony to mark the beginning of the redevelopment of the Ministry of Defence (MOD) site into the car brand's newest manufacturing facility.

Work has already begun on staff facilities at the site and the second phase will start in earnest when the company today (6 April) gains access to the three Ministry of Defence "super hangars" that will house the manufacturing plant.

In February 2016, Aston Martin Lagonda announced that the DBX – a 'crossover' sports utility vehicle – would be made at St Athan with the creation of 750 jobs with a likely further 1,000 across the supply chain and local businesses in Wales. The first vehicle is expected to come off the production line in 2020.

Welsh Secretary Alun Cairns will be on hand at the prestigious event in the Vale of Glamorgan which marks the start of the transition of the aircraft hangars into Wales' newest, state of the art manufacturing plant.

### **Secretary of State for Wales, Alun Cairns said:**

Thanks to the close partnership between the UK and Welsh Governments and the prestigious Aston Martin brand, the St Athan site is springing back to life as a significant centre of employment, bringing with it valuable skills and a lasting legacy for the entire region.

As the UK exits the EU, we are determined that our country remains a great place to invest and to do business. Aston Martin's decision to invest in Wales shows that we are creating and supporting the right conditions for industry investment. The UK Government's comprehensive industrial strategy will build on that success, ensuring that we have the right infrastructure, skills and support in place for our world-leading industries as well as support for new emerging sectors to flourish.

The automotive sector is the UK's largest manufacturing export sector and is spread nationally. St Athan will be the sole production facility for the new Aston Martin crossover vehicle. With growing demand for these types of

vehicles in markets such as China and the United States, it is expected that over 90% of the production from St Athan will be exported outside of the United Kingdom.

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## [Press release: New powers to tackle illegal working in licensed premises](#)

Under the measures, brought in as part of the Immigration Act 2016, immigration checks will be part of the process for applying for a licence. From today, a premises or personal licence will not be issued to anyone who does not have permission to be or work in the UK. Being granted a licence and continuing to hold it will also be reliant on complying with the UK's immigration laws.

Additionally, the Home Office will be consulted in the same way as the police before a licence is granted. If a business has any immigration offences and civil penalties, these will be considered as part of the licence application, and as a ground for making a formal request to a licensing authority for a licence to be reviewed.

Immigration officers will also receive the same powers as licensing enforcement officers and the police to enter a premises being used to sell alcohol or late night refreshment, in order to investigate immigration offences. This will enable joint enforcement operations with licensing enforcement officers, and allow immigration officers to enter licensed premises without a warrant where there is intelligence of illegal working taking place.

Immigration Minister Robert Goodwill said:

“Illegal working cheats the taxpayer, has a negative impact on the wages of lawful workers and allows rogue employers to undercut legitimate businesses.

“These new measures will allow us to work more effectively with licensing authorities and the police to prevent illegal working in a high risk sector and take the action needed against businesses flouting immigration laws.”

Today's licensed premises provisions form part of a wider package of measures in the Immigration Act 2016 to tackle illegal working, which is a key driver of illegal migration to the UK, and often leads to exploitation. They follow similar changes to the licensing regime for private hire vehicles and taxis which were introduced in December.

About 60% of all civil penalties for illegal working served in the UK in the year to February 2017 were issued in the retail, hotel, restaurant and leisure industry sectors, many of which hold licences.

The Home Office continues to work with the hospitality sector, amongst others, to provide support and guidance on how to carry out right to work checks and to raise awareness of the risks of illegal working.

The new measures which come into force in England and Wales today will be followed later this year in Northern Ireland and Scotland.

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## [News story: Gender Pay Gap Reporting Goes Live](#)

Thousands of employers will publish their gender pay gap figures for the first time from today, helping break the glass ceiling and create a more modern workforce.

The UK is one of the first countries in the world to require gender pay gap reporting and follows the government's commitment to introduce the requirements at the last election. This is a key part of the government's work to eliminate the gender pay gap.

Voluntary, private and public sector employers with 250 or more employees will be required to publish their figures by April 2018. The regulations will cover approximately 9,000 employers with over 15 million employees, representing nearly half of the UK's workforce.

The UK gender pay gap is already at a record low of 18.1 per cent. These requirements will help employers to identify the gaps in their organisations and take action to close their gender pay gap.

Ensuring that women have the same opportunities as men to fulfil their potential in the workplace is a key part of building a country that works for everyone, as the Prime Minister made clear in her first speech outside Downing Street.

Minister for Women and Equalities Justine Greening said:

We have more women in work, more women-led businesses than ever before and the highest proportion of women on the boards of our biggest companies. This has helped us to narrow the gender pay gap to a record 18.1 per cent – but we want to eliminate it completely.

Helping women to reach their full potential isn't only the right thing to do, it makes good economic sense and is good for British business. I am proud that the UK is championing gender equality and now those employers that are leading the way will clearly stand out

with these requirements.

The benefits of helping women to unlock their talents are huge – eliminating work-related gender gaps could add £150 billion to our annual GDP by 2025. That is an opportunity that neither Government nor businesses can afford to ignore.

As part of the new regulations, employers will be required to:

### **Publish their median gender pay gap figures**

- By identifying the wage of the middle earner, the median is the best representation of the 'typical' gender difference. Employers will be asked to use data from a 'snapshot' period in April to calculate this average.

### **Publish their mean gender pay gap figures**

- By taking into account the full earnings distribution, the mean takes into account the low and high earners in an organisation – this is particularly useful as women are often over-represented at the low earning extreme and men are over-represented at the high earning extreme.

### **Publish the proportion of men & women in each quartile of the pay structure.**

- This data will show the spread of male and female earners across an organisation, helping to show employers where women's progress might be stalling so they can take action to support their career development.

### **Publish the gender pay gaps for any bonuses paid out during the year**

- As there is a significant issue around bonus payments in some sectors, employers will also have to publish the proportion of male and proportion of female employees that received a bonus during the year.

Employers will also be encouraged to publish an action plan alongside their figures, demonstrating the steps they will take to close the gender pay gap within their organisation.

The Government is working with leading employers who are exploring publishing their figures early.

The Government Equalities Office has also launched its [new campaign page](#) where employers can access resources, case studies and publish their gender pay gap figures.

The new gender pay gap mandatory reporting requirements are part of wider work the Government is doing to support women in the workplace. This includes £5 million to increase returnships, offering 30 hours of free childcare, and

introducing shared parental leave and new rights to request flexible working. There is also extensive cross-Government work to get more women into the top jobs at the UK's biggest companies and to get more girls taking STEM subjects at school.

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## [News story: Lord Bridges speech to Alliance of European Metropolitan Chambers](#)

Thank you for inviting me to speak today and for setting up this event.

I have looked at today's agenda and declaration, and listened to some of the discussions taking place. This is all a fantastic contribution to the debate and so thank you for providing it.

It's great to see the representatives of so many of Europe's wonderful cities here in my home city, London.

I was born and brought up in south west London – in SW19 – rather too many years ago, and I have seen London change before my eyes to become the global, multicultural and vibrant city it is today.

And I'd like to start by thanking all those who have made that happen, some of whom are in this room. Mayors past, and Mayor present – but above all the people, the millions of people who make London what it now is.

And it's people – whether in London, or in Madrid, or Dublin, or any of the other cities represented here today – it's obviously them, their skills, their innovation, their culture. It's that which gives any city its distinct characteristic and underpins a city's success.

Look through history: the Turin of Giovanni Agnelli, the Paris of Claude Monet, the Berlin of Carl Siemens – the list is long of those cities which gave birth to great enterprise, cultural movements or innovations that have changed the world.

And I would argue that the hallmark of the success of these cities is that they have been a honeypot for talent: people who buzz with ideas, with energy and creativity. They are cities that have nurtured trade – be it the coffee houses of the City of London or the docks of so many European cities.

They are cities where universities have flourished and innovation has been fostered.

They are cities which, while proud of their own heritage and culture, have

enjoyed being part of an international network – a network in which ideas are exchanged and goods traded.

Above all, they are cities that have lead change, welcomed change and embraced change.

Here in London today, we stand on the threshold of a great change – our withdrawal from the European Union. We need to think what this means for London and the cities represented here today.

And so let me make it very clear from the outset that, given the shared success of our cities over generations, while we are leaving the European Union, we are definitely not leaving Europe.

Our history, our culture, our trade is entwined with Europe's. The task before us, all of us, is now to create a new partnership – a partnership the Prime Minister described as deep and special – that enables us to continue to thrive and prosper together.

As the Prime Minister has said many times, we want to reach an agreement with the European Union. We believe that doing so is in our interests and in Europe's interests.

As for the nature of the agreement, it should be comprehensive – with a fair settlement of the UK's rights and obligations as a departing EU member state. And we should come to an agreement on the terms of our withdrawal at the same time as we agree the terms of our future partnership.

Much has been written about whether this agreement is possible. After all, we find ourselves in a unique position. We have been a member of the EU for the last 40 years.

Many of our laws, our regulations and standards are completely aligned with the EU. So unlike other non-EU states who, when they do a trade deal with the EU, are trying to bring down barriers, we are seeking not to put barriers up.

What's more, we obviously do billions of pounds of trade with the EU, as the EU does with the UK – £290 billion of EU goods and services are exported to the UK each year. So, as I say, it is in all our interests to come to an agreement.

But what kind of agreement are we looking for? Let me answer that question by looking through the prism of what makes cities a success. Themes you've been talking about today.

## **Immigration**

First, the success of a city is due to its people and its access to talent.

To win in the global marketplace, businesses right across the UK – as well as Europe – need access to the best talent, drawn from all corners of the world.

Brexit will, emphatically, not change this.



We've made it clear that we intend to take control of immigration. But, in so doing, we need to be sensitive to the needs of businesses, large and small, as well as other organisations such as universities.

So, as we consider what form that new immigration system might take, we're very aware of the impact that different options might have on different sectors of the economy and on the labour market in different parts of the country.

I can't go into detail now, but let me make two points.

First, we'll always welcome those with the skills, the drive and the expertise to make our nation better still. And we very much hope that the same will apply in countries across Europe, where many UK citizens work today.

Second, we wish to see the status of both UK nationals in the EU and EU nationals in the UK resolved at the same time; and to do so as early as possible in the negotiations.

It's good to see that so many of our European partners agree with the simple thought that we must address this issue as soon as we can, as it is causing understandable anxiety for hundreds of thousands of people here and in the EU.

Let us all hope that our shared values, which underpin the open and tolerant societies in which we all live, will enable that agreement to be reached swiftly.

## **Innovation**

Access to talent is crucial, not simply to help the businesses of today to succeed, but to ensure that we sow the seeds for future success by supporting innovators, entrepreneurs, scientists and researchers.

Many of the European cities represented here can, like London, be proud of their universities, and their history of research and development.

We know how important it is for universities, and the research community generally, to be able to collaborate and co-operate. Of course funding is important, including programmes like Horizon 2020.

But these networks deliver other, unquantifiable benefits. And they are European networks to which, without wishing to boast, we believe that our universities contribute a great deal.

That is why we have said that we wish to find a way in which we can continue to co-operate with our European partners, so that we can all continue to benefit from the fruits of such co-operation.

## **Trade**

Talent and innovation are two building blocks of prosperity. Trade is

obviously another.

The Government has said that we want trade in goods and services to be as free and frictionless as possible. As you say in your declaration, we need to minimise the barriers to trade and export activity within Europe.

And, as I mentioned earlier, the challenge is to stop barriers being erected between the UK and the EU, be it at the border or bureaucracy behind the border. Some of these issues have been discussed today, such as air freight – we will be exploring them in great detail.

How we achieve this will be a matter for the negotiation. We're helped by the fact that the UK's standards and regulations – be it on manufactured products or financial services – will be identical with the EU's on the day we leave.

As the Prime Minister set out in her letter to trigger Article 50, we want to prioritise how we manage the evolution of our regulatory frameworks to maintain a fair and open trading environment, and critically how we resolve disputes.

On top of that, as you also say in your declaration, we need to keep Europe moving. Aviation, shipping and freight are obviously key – and we are very focussed on what needs to be agreed to ensure that planes continue to fly between the UK and Europe, and freight continues to flow.

And then there is another issue touched on just now. This is the flow of data – the lifeblood of today's digital economy (especially financial centres), which needs to continue if organisations, private or public, here or in Europe, are to function effectively.

## **Implementation**

And, of course on top of all this, there is the issue of implementing any agreement. Our aim is to ensure that we reach an agreement within the two years stipulated by Article 50.

Once we have such an agreement, in order to avoid any cliff-edge as we move from our current relationship to our future partnership, people and businesses in both the UK and the EU would benefit from implementation periods to adjust in a smooth and orderly way to new arrangements.

To do this, we will all need to continue to work closely together.

Cementing the relationship between Government and business will be critical as we leave the EU.

## **Great Repeal Bill**

We will need certainty as we leave. Which brings me to the Great Repeal Bill. This is a piece of legislation that the Government will introduce into the Parliament at Westminster very shortly.

It will do three things.

It will repeal the European Communities Act. It will convert EU law into UK law. And it will give the Government the power to correct any legal anomalies, so our statute book functions properly from the day we leave.

Now I know that some people in the UK are saying that we should tear up some of the regulations as we leave the EU. Well, I can tell you today, we're not going to do that, for a number of reasons.

First, the vote to leave was a vote to leave, period. Leaving means ensuring that Parliamentary sovereignty is unquestioned and putting Parliament – and, where appropriate, the devolved legislatures – in control. Once that has happened, it will then be up to elected representatives in those bodies to decide what to do. That's for another day. We've enough to do in the meantime.

And the second reason we have taken this approach is certainty. Change is always unsettling, and the more we can do to lessen that uncertainty the better. That's the case for businesses and for consumers.

To that end, we have made clear that the power to enable corrections to EU law will be limited. It is not a vehicle for policy changes, but it will give the Government the necessary power to correct or remove the laws that would otherwise not function properly once we have left the EU.

And the third reason is this means that, on the day we leave, it will be beyond doubt that our standards and our regulations are the same as in the EU.

## **Conclusion**

Lastly, I would say this: facing up to challenges together and seizing the opportunities that will come will be vital for the future of economic growth, not just here but in Europe as a whole.

I know that many of you here will have differing views and emotions about the UK's decision to leave the EU. Some of you here will have voted to leave, others, like me, to remain.

But to all of you – leave or remain, European or British, Londoner or not – to all of you, I say this: let us now look to the future. We all know what our great cities can achieve. Let us build on that success, work together and progress together to make our future better still.

Thank you.