

Press release: New victim and witness rooms to improve court experience

In many courts, traditionally victims and witnesses are asked to wait in sparse, unfriendly surroundings. So HM Courts & Tribunals Service (HMCTS) has invested £80,000 in victim and witness waiting rooms in five courts across the country – making a number of changes including the addition of children’s toys.

Research conducted with court users has shown that small changes such as these can make the court experience less intimidating for some of the 156,000 victims and witnesses who give evidence each year – particularly children and the vulnerable.

The model victim and witness waiting rooms have been established at Nottingham Justice Centre, Manchester Magistrates’ Court, Newcastle Crown Court and Aldershot Justice Centre, with work ongoing at Liverpool Crown Court. They will provide a template for courts nationwide.

HMCTS worked closely with stakeholders including the Victim’s Commissioner, the Witness Service and court users to identify areas across the estate to develop and analyse the best way to support victims and witnesses through the court process. This work informed how the rooms were developed, and they will now be used as models for further estate changes.

Victims’ Commissioner for England and Wales, Baroness Newlove:

I welcome HMCTS’ initiative to enhance the victim and witness room facilities across the court estate. I am looking forward to seeing the pilot rooms and very much hope that they will set the standard for victims’ facilities in all court rooms across the country. The court process can be a traumatic experience for victims and any attempt to make this environment less impersonal and more comfortable is most definitely a positive step.

I am looking forward to seeing how the remodelled rooms can provide a change for victims and hope they will assist victims and witnesses to have a better experience of the court process.

Gillian Guy, chief executive of Citizens Advice, said:

Giving evidence in court can be a difficult and stressful experience so it is crucial that witnesses are supported to perform their invaluable role.

It’s our role as the Witness Service to provide information and support to help people feel as comfortable and confident as

possible when giving evidence. We know all too well that even small changes to make waiting areas more comfortable can make big differences to a witness's experience – providing a welcoming space for child witnesses is particularly important.

This is on top of a range of measures the Government has put in place to help reduce the anxiety of attending court, including giving evidence behind a screen and the use of a registered intermediary. In criminal courts the government is driving the increased use of video links – meaning more vulnerable victims can give evidence away from the court room and without having to meet their attacker face to face.

HMCTS is also assessing criminal courts to ensure they are properly equipped for victims and witnesses, and monitoring individuals' experiences of the court system. This will provide a yardstick for key improvements across the estate. A range of work will be carried out in the coming months to improve the information available to victims and witnesses before coming to court – making the often painful process clearer and easier to understand.

The £1bn investment will ensure that HMCTS are providing targeted care to those who need it – by reducing unnecessary stress for victims and the most vulnerable, and lessening the emotional turmoil experienced through crime. That £1bn is made up of £855 million to modernise and digitise the courts, and £240 million to deliver a fully connected criminal courtroom.

More modern and robust technology will be put in place in courts, such as Wi-Fi, modern telephony and screens for sharing evidence. This transformation of the estate will create a user-focused and modern justice system which supports the most vulnerable.

Press release: Leeds Festival advice for drivers

Drivers are advised that motorways and major A roads leading to the Leeds Festival site at Bramham Park are likely to be busy later this week (24 – 26 August) as music fans make their way to the site.

It is expected that the busiest day for festival traffic will be Thursday 24 August.

Emergency planning manager for Highways England in Yorkshire, Hayley Robson said:

Highways England will be doing all we can to alleviate congestion

on the major routes to the event to keep traffic flowing, even so it will be busier than normal in this area over the festival weekend.

We have a lot of experience of handling events like this and have tried and tested systems in place. We work with our emergency service colleagues and the event organisers to ensure those heading for the events get there with minimum fuss and delays.

Drivers are advised to plan and check their travel routes in advance, and to keep up-to-date with the latest road conditions.

Traffic travelling northbound will access the festival site on the A1 for Leeds at junction 45, southbound traffic will be directed to use junction 44.

Increased levels of traffic are also expected on Monday 28 August as people leave the festival.

The A64 will be closed from 9pm on Sunday 27 August at the Bramham Interchange and the Fox and Grapes pub until mid-afternoon on Monday 28 August.

It will be completely closed eastbound at the Fox and Grapes pub and signed as closed westbound at Bramham Interchange.

Incoming traffic for pick up will use junction 44 of the A1(M) turning left onto the A64 towards Leeds. Non-festival traffic is advised to consider alternative routes or allow more time for their journey.

Highways England will use its electronic message signs on approaching motorways to give drivers information about any diversions and delays, and provide [up-to-the minute traffic information](#) via local radio and our website.

All routes to the festival will be well signed and information can be found on the [Leeds Festival website](#).

General enquiries

Members of the public should contact the Highways England customer contact centre on 0300 123 5000.

Media enquiries

Journalists should contact the Highways England press office on 0844 693 1448 and use the menu to speak to the most appropriate press officer.

News story: New ePassport gates opened at Edinburgh Airport

The 10 new ePassport gates at International Arrivals 2 were officially opened by Border Force Chief Operating Officer Emma Moore and Edinburgh Airport Chief Executive Gordon Dewar on Friday 18 August.

They are in addition to the existing 5 ePassport gates at International Arrivals 1.

The new ePassport gates provide EEA nationals, aged 18 and over, and who are travelling using a biometric or 'chipped' passport, an automated route through the UK Border. Those aged 12 to 18 years old, and who are accompanied by an adult, are also able to use them.

The gates use facial recognition technology to provide identity and security checks in a matter of seconds. The passenger's face is compared to the digital image recorded in their passport. Once complete the gate opens automatically to allow cleared passengers through the border. Border Force officers monitor the system and any travellers rejected by the gates are directed to the normal clearance desks to be seen by an officer.

Automated technology, such as ePassport gates, gives Border Force the ability to process a higher number of low risk passengers more quickly and using less resource. ePassport gates provide a faster route through the border while freeing up Border Force Officers to focus on other priority work such as cracking down on the smuggling of dangerous goods and identifying potential victims of trafficking.

Emma Moore, Chief Operating Officer of Border Force, said:

Increasing the use of digital technology at the border is part of Border Force's commitment to improve the passenger experience.

We must protect our borders, but we also want to encourage people who boost our economy through tourism and business to travel to the UK.

This means ensuring their arrival in the UK is dealt with as swiftly and efficiently as possible while maintaining the integrity and security of the UK's border.

Chief Executive of Edinburgh Airport Gordon Dewar said:

Edinburgh Airport is one of the most innovative in the UK and we are keen to use digital technology where we can to improve the passenger journey through our terminal.

We are Scotland's busiest airport handling more than 1.4 million passengers in July alone, and the introduction of these ePassport gates will mean visitors and returning passengers will enter into Scotland's capital safely and quickly.

ePassport gates not only benefit British and EEA travellers. Nationals from the USA, Canada, Australia, New Zealand and Japan who have successfully been accepted onto the Registered Traveller programme can now also use them.

[Registered Traveller allows regular travellers fast-tracked entry into the UK.](#) For a small fee, applicants undergo security checks in advance of travel meaning that, on arrival in the UK, they are able to use the EEA queues and eGates, bypassing queues for non-EEA passengers.

Airport staff are available to assist passengers using the new ePassport gates, while those without electronic passports and those from outside the EU will be able to proceed through manual desks as normal.

[Press release: Latest large-scale government fire safety test result published](#)

These large scale tests will allow experts to better understand how different types of cladding panels behave with different types of insulation in a fire. The [results of the first 5 tests](#) have already been published.

This [additional test](#) was of a wall cladding system consisting of Aluminium Composite Material (ACM) cladding with a fire retardant polyethylene filler (category 2 in screening tests) with phenolic foam insulation.

The government's expert panel advises that the results show that the combination of materials used in the test does not meet current Building Regulations guidance.

Initial screening tests have identified 22 buildings over 18 metres tall in England known to have a combination of ACM with a fire retardant polyethylene filler with phenolic foam insulation. Cladding samples from each of these buildings had already failed earlier combustibility tests conducted by BRE and their owners were sent government advice detailing the immediate interim safety measures that needed to be completed. Appropriate measures have been put in place for all 22 of these buildings.

Government has also provided these building owners with additional [detailed advice](#) setting out the actions they need to take to ensure the safety of

residents going forward. Government is working closely with these building owners to ensure this advice is being followed.

The series of large-scale tests initially included 6 combinations of cladding systems. On 8 August 2017, the government announced that on the advice of the expert panel it would undertake a further large-scale test of ACM with fire retardant polyethylene filler (category 2 in screening tests) with phenolic foam insulation. This is to further build the evidence available for experts and building owners so they can make informed safety decisions.

Results of the final large-scale test (ACM with a limited combustibility filler with mineral wool insulation) – and consolidated advice to landlords based on all the 7 tests – will be published shortly.

The government announced an [independent review](#) of building regulations and fire safety on 28 July 2017. This forward looking review will examine the regulatory system around the design, construction and on-going management of buildings in relation to fire safety as well as related compliance and enforcement issues.

[News story: The Secretary of State for Digital, Culture, Media and Sport Appoints Four New Members to the Board of UK Anti-Doping](#)

Dr Frances Akor

Frances Akor is a Consultant Pharmacist at Imperial College Healthcare NHS Trust and a member of the General Pharmaceutical Council's Fitness to Practise and Investigating Committees. She was a member of the 2012 Olympic and Paralympic Pharmacy Clinical Services Group between 2009 and 2012. Frances has a PhD in Pharmacy Practice and Policy which focused on the practical implementation of NHS policy using anticoagulation as the therapy area of focus. Over the last fifteen years Frances has worked in academia, consultancy, pharmaceutical industry and the NHS. She will take up her appointment as Board member at UK Anti-Doping on 1st October 2017.

Nicholas Griffin QC

Nicholas Griffin is a barrister with expertise in both criminal and public law. He has worked with the police and other agencies in relation to significant investigations and cases. He regularly appears in public inquiries covering a wide variety of issues, from allegations of widespread abuse to military and police action. Additionally, Nicholas conducts internal

investigations for institutions concerned about irregular activity and advices in relation to bribery, corruption and compliance matters. He will take up his appointment as Board member at UK Anti-Doping on 1st October 2017.

Dr Claire-Marie Roberts

Claire-Marie Roberts is a Chartered Psychologist, a Chartered Scientist, Senior Lecturer of Sport and Exercise Psychology and Co-programme Leader for the MSc in Sport and Exercise Psychology at the University of the West of England in Bristol. In addition to her academic work, Claire-Marie works as a sport psychology consultant to National Governing Bodies, professional sports teams, athletes, their parents, coaches and sport scientists. She has helped prepare a number of athletes and teams for international competitions including the Olympic, Paralympic and Commonwealth Games. Her role as a British Olympic Association sport psychology consultant at the London 2012 Olympics was to date, her career highlight. She will take up her appointment as Board member at UK Anti-Doping on 1st October 2017.

Prof Nicola Phillips

Nicola is an internationally registered Sports Physiotherapy specialist and a Professor at Cardiff University. She has worked extensively with both the Welsh and British teams at Olympic Games and Commonwealth Games for over 25 years. She is chef de mission for Wales's Commonwealth Games team for 2018 and President of the International Federation of Sports Physical Therapy 2011 – 2017. Nicola's main areas of both clinical and academic work are in rehabilitation of high performance athletes. Her publications also include logistical and ethical considerations for athlete support staff working at Major Games. She will take up her appointment as Board member at UK Anti-Doping on 1st October 2017.

These appointment have been made in accordance with the Cabinet Office's Governance Code on Public Appointments. The appointments process is regulated by the Commissioner for Public Appointments. Under the Code, any significant political activity undertaken by an appointee in the last five years must be declared. This is defined as including holding office, public speaking, making a recordable donation, or candidature for election. These individuals have declared no such political activity.