

# **New online appeals service – Coming soon**

Launching first for a selection of pilot cases at the end of July, the new service will ultimately replace the Appeals Casework Portal – our existing appeals platform. The new portal will offer clearer guidance, an intuitive layout and better tracking of appeals.

## **What to expect from the new service**

- Easier submission of appeals, and questionnaires from local planning authorities.
- Online tracking of appeal progress – the portal will allow you to track appeal progress and view documentation online
- Account management – organisations can create organisation-wide accounts so that multiple people can access and work on cases – making covering for annual leave and busy workloads easier

Electronic reminders for deadlines – will ensure all parties are aware of their expected timescales

Tom Warth, product manager at the Inspectorate, said:

“The new online service represents a complete redesign of the way we receive appeals and how users interact with us. A key goal for the new portal is to ensure the appeals we receive are valid on submission thereby reducing the number of incomplete cases we currently handle that require valuable time and effort to resolve.

We have designed the new portal so that we receive a valid appeal every time and to ensure the service is simple to use. We’ve worked in close collaboration with users and the Government Digital Service (GDS) to ensure the service meets the highest standards across government. Now in advanced stages of testing, we will be launching the service to a select number of pilot cases to refine the service before the wider launch.”

## **Which cases will be piloted?**

Starting at the end of July, the pilot will be restricted to appeals of a certain type against some local planning authorities in East Sussex, West Sussex and Kent. At this stage, only planning appeals following the written representation procedure will be in the trial. Further down the line, we will

roll out the new service to other types of cases.

For anyone making an appeal that will be included in the pilot:

- Continue to use the Appeals Casework Portal. The online form will validate the information to check if your appeal fits the pilot criteria.
- You will need to set up a user account. This is quick and easy to do. You may wish to set up an organisation account, and this is recommended for larger planning consultancy where there is greater need to collaborate on multiple cases.
- We have a dedicated support team who will help answer any queries. After the decision, we will ask for your feedback on how you think the case went. The feedback will help us to refine the service for a wider roll out later on.

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## [Mauritanian election results:](#) [Ministerial statement](#)

Following the Mauritanian Constitutional Council's confirmation of the results of the recent Presidential election, Minister of State Dr Andrew Murrison has congratulated the President-elect, Mohamed Cheikh Mohamed Ahmed El Ghazouani.

The Minister of State for the Middle East and North Africa, Dr Andrew Murrison, said:

I offer my warm congratulations to Mohamed Cheikh Mohamed Ahmed El Ghazouani, on his election as the next President of the Islamic Republic of Mauritania.

The UK remains committed to strengthening its relationship with Mauritania, following the opening of our Embassy there in 2018.

I look forward to working with President-elect Ghazouani and his government to help deliver stability, security and prosperity for the benefit of all Mauritians.

## Further information

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# Inspector of Marine Accidents (Engineering) – Southampton

Your key responsibilities will include:

- deploying to accident sites and leading investigations
- collecting evidence and interviewing witnesses
- conducting detailed analysis in order to identify safety issues and draft recommendations
- writing investigation reports and safety bulletins
- giving evidence at inquests and fatal accident inquiries

You should have extensive senior management experience at sea and ashore in an engineering role.

You must be prepared to travel throughout the UK (for which you will need a full UK driving licence) as well as overseas.

For further information about this position and how to apply see [Civil Service Jobs, Inspector of Marine Accidents – Engineering, Ref: 1636168](#).

Closing date: 12 August 2019.

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## Local land charges searches for Warwick District Council are unavailable

We are currently experiencing a technical issue with our [Local Land Charges service](#) for searches relating to the Warwick District Council area. We are working to rectify the issue as soon as possible. While we do this, searches for Warwick are unavailable.

We apologise for any inconvenience.

We will update customers as soon as the issue is resolved.

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## Charity Commission Annual Public Meeting in Bristol – 3 October 2019



Our Chair, Baroness Stowell, our CEO and other directors will be hosting our annual public meeting when we will report on our work over the past year.

Charity Commission staff will be running stands providing advice and information on subjects ranging from registration to preventing fraud.

The event will take place at City Hall, College Green, Bristol BS1 5TR.

Entry will only be permitted with a valid ticket. Ticket allocation was on a first come first serve basis, with 1 ticket allocation per charity.

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Last updated 17 September 2019 [+ show all updates](#)

1. 17 September 2019 All tickets have been allocated but you can join a waiting list to attend.
2. 11 September 2019 More tickets have been released to attend the next Charity Commission Annual Public Meeting on 3 Oct 2019.
3. 5 July 2019 Tickets have sold out for this event but you can join a waiting list for a place.
4. 1 July 2019 First published.