

# [Her Majesty Queen Elizabeth II: condolence books at the British High Commission and Consulates in Australia](#)

World news story

Condolence books are available to sign in the British High Commission in Canberra and Consulates in Australia.



If you wish to pay respects to Her Majesty Queen Elizabeth II, the UK High Commission in Canberra and Consulates in Brisbane, Melbourne, Perth, and Sydney have condolence books for in-person signing.

The condolence books are available to sign from 10am to 4pm each weekday, and will close at 4pm on Wednesday 21 September.

Our offices will be closed on Monday 19 September, in line with the UK public holiday on the day of the State Funeral, and our condolence books will not be available for signing on that day.

Attendees at the British High Commission, Canberra sign the condolence books for Her Majesty Queen Elizabeth II.

## **British High Commission Canberra**

Commonwealth Avenue  
Yarralumla  
Canberra ACT 2600  
Australia

## **British Consulate General Brisbane**

Level 9

100 Eagle Street  
Brisbane QLD 4000  
Australia

## **British Consulate General Melbourne**

17th Floor  
90 Collins St  
Melbourne VIC 3000  
Australia

## **British Consulate Perth**

Level 12  
251 Adelaide Terrace  
Perth WA 6000  
Australia

## **British Consulate General Sydney**

Level 16, Gateway Building  
1 Macquarie Place  
Sydney NSW 2000  
Australia

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# **Queue route announced for Her Majesty The Queen's Lying-in-State**

- Queue will begin on the Albert Embankment and continue to Southwark Park
- Volunteers from the Scouts, Samaritans, The British Red Cross, First Aid Nursing Yeomanry and The Salvation Army along with faith representatives will support those in the queue
- Those paying their respects are urged to plan ahead and prepare appropriately

Details of the route that thousands of members of the public will use to queue ahead of paying their respects to Her Majesty The Queen in Westminster Hall have been [published](#).

Mourners from across the UK, Commonwealth and around the world are expected to join the line which will form on the Albert Embankment, run along Belvedere Road behind the London Eye, and head onto the South Bank where it will follow the River Thames past the National Theatre, Tate Modern and HMS Belfast through to Southwark Park.

Once people have passed through Albert Embankment they will be directed across Lambeth Bridge, into Victoria Tower Gardens and through airport-style security before entering the Palace of Westminster where The Queen will be Lying-in-State. There are strict bag restrictions in place.

The main queue has step free access and there is a separate accessible route, for those who need it. The accessible route will begin at Tate Britain where timed entry slots will be issued for a queue heading along Millbank to the Palace of Westminster.

Guide dogs, hearing dogs and other official assistance dogs will be permitted in Westminster Hall. British Sign Language interpreters will also be available to people joining the queue.

More than 1,000 dedicated volunteers, stewards and Metropolitan Police officers will be on hand to assist members of the public wanting to pay their respects and keep them safe.

Extra welfare facilities in place will include toilets and water fountains at various locations along the route. Local organisations including Southbank Centre, National Theatre, BFI Southbank, Tate Modern and Shakespeare's Globe will be opening their doors for extended hours to provide refreshments and comfort breaks to queuers around the clock. The BFI will have an outdoor screen showing archive footage of The Queen and Her reign.

Cafes and other local businesses are also expected to open for extended periods alongside welfare centres to provide refreshments for those in the queue.

St John Ambulance will be stationed along the route to provide first aid if required.

More than a hundred Scouts aged between 18 and 25 from across the UK will join volunteers from Samaritans to offer help where it is needed.

Once inside the Palace of Westminster, people will be able to walk past the Coffin which will be raised on a catafalque and draped in the Royal Standard, with the Orb and Sceptre placed on top. It will be guarded around the clock by a vigil of units from the Sovereign's Bodyguard, the Household Division or Yeoman Warders of the Tower of London.

The BBC's red button service will provide a live feed from Westminster Hall and ITV and Sky will be running extensive coverage. An online [book of condolence](#) is available for people to add personal messages.

The Lying-in-State opens to the public at 5pm on Wednesday, 14 September. It will be open 24 hours a day until it closes at 6.30am on Monday, 19

September. The queue will close early to ensure as many visitors as possible can enter the Palace before the Lying-in-State period comes to an end, and any decision to close the queue will be communicated widely via government social media channels.

People wishing to attend the Lying-in-State, especially those with pre-existing medical conditions, are encouraged to check the [guidance](#), plan accordingly and be prepared for significant wait times, including possibly overnight. Members of the public are also urged to check for travel updates, plan their journey and check times for last services. People should also check the list of prohibited items as certain items and large bags will need to be left in a bag drop facility, which has limited capacity.

The aim is to make sure as many people as possible can pay their respects and regular updates will be provided on queue length and estimated time on government social media channels. Follow us on social media for live updates, including the position of the back of the queue for the Lying-in-State.

### **Notes to editors:**

Follow us on social media for live updates, including the position of the back of the queue:

[Twitter](#) [Facebook](#) [YouTube](#)

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## **[Ceremonial and events guidance following the death of Her Majesty The Queen For Wednesday 14 September 2022](#)**

News story

The following ceremonies and events are taking place today (Wednesday 14 September 2022) across the country to allow people to pay tribute to the life of Her Majesty The Queen and mark the Accession of His Majesty King Charles III:



Wednesday 14 September 2022

Ceremonial and events guidance following  
the death of Her Majesty The Queen

## England

### Shortly after 14:00

Her Majesty The Queen's Coffin will travel from Buckingham Palace to Westminster Hall on a gun carriage.

A ceremony will be held in Westminster Hall to mark the arrival of Her Majesty's Coffin.

## DCMS

### 17:00

Lying-in-State will formally open. You can view [guidance on Her Majesty's Lying-in-State at the Palace of Westminster](#).

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## [Benefits and credits to be paid early ahead of Her Majesty Queen Elizabeth II's State Funeral](#)



- People expecting to receive benefits and credits on Monday 19 September will be paid early
- Benefits and credits will be paid on Friday 16 September, the last working day before the bank holiday

The Department for Work and Pensions and HM Revenue and Customs have put arrangements in place to ensure all benefits and credits due to be paid on this date – now a bank holiday for Her Majesty Queen Elizabeth II's State Funeral – will be delivered in advance.

People who are due to receive payments on Monday 19 September will instead be paid on Friday 16 September, the last working day before the State Funeral.

This arrangement follows standard DWP and HMRC protocol that sees benefit and credit payment dates brought forward in line with national bank holidays.

The full list of payments affected are:

- Attendance Allowance
- Carer's Allowance
- Disability Living Allowance
- Employment and Support Allowance
- Income Support
- Industrial Injuries Disablement Benefit
- Jobseeker's Allowance
- Pension Credit
- Personal Independence Payment
- State Pension
- Universal Credit
- Child Benefit/Guardian's Allowance
- Working Tax Credits
- Child Tax Credits

People due payments and credits on Monday 19 September – the date of the bank holiday for the State Funeral of Her Majesty Queen Elizabeth II – are being paid throughout the day on Friday 16 September, as planned.

People due payments and credits on Tuesday 20 and Wednesday 21 September will also be paid as normal, but throughout the day of their expected payment date. There is no need to call us to check, as payments will be made. We advise people to check their accounts later in the day.

Customer phonedlines are available to help with any other enquiries.

Media enquiries for this press release –

Follow DWP on:

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Last updated 16 September 2022 [+ show all updates](#)

1. 16 September 2022

Additional information about bank holiday payments has been added to the 'further information' section.

2. 13 September 2022

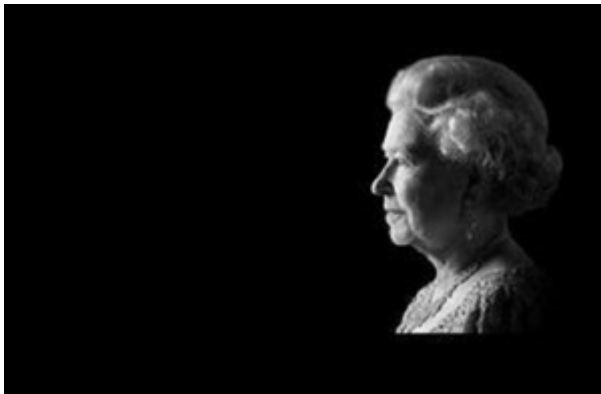
First published.

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## [Condolence book in Vienna](#)

World news story

Following the death of HM The Queen we have opened condolence book to the public in Vienna.



Her Late Majesty Queen Elizabeth II

Following the death of Her Majesty Queen Elizabeth II, a condolence book will be open at the British Residence in Vienna (Metternichgasse 6, 1030 Vienna), from Friday 9 September to Sunday 18 September.

Opening hours are:

- Friday 9th until Friday 16th September: 12pm to 4pm
- Saturday 17th and Sunday 18th September: 12pm to 2pm.

Please be advised that visitors to the Embassy will be subject to security checks. Tell the security staff that you'd like to sign the book of condolence.

You can leave flowers in the designated areas in front of the Embassy if you follow instructions from Embassy security staff. If you leave items other than flowers, they will be removed for security reasons.

An online condolence book is also open at [www.royal.uk](http://www.royal.uk).

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