

# News story: Civil news: replacement contract schedules begin 1 April 2017

We will soon be issuing new civil contract schedules beginning on 1 April 2017.

These will replace the following schedules which are ending on 31 March 2017:

1. 2010 Standard Civil Contract (mediation)
2. 2013 Standard Civil Contract (family, housing and debt, immigration and asylum)
3. 2013 Standard Civil Contract (welfare benefits)
4. 2015 Standard Civil Contract (actions against the police etc, public law and clinical negligence)
5. 2016 Standard Civil Contract (welfare benefits)
6. Housing Possession Court Duty Scheme (HPCDS) exclusive schedules
7. Immigration Removal Centre (IRC) exclusive schedules

Most of these schedules will run for 12 months and end on 31 March 2018. The only exceptions are the HPCDS and IRC schedules, which will continue to be issued for 6 months. Where to find new schedules

You will be able to view schedules in Contracted Work and Administration (CWA) from 31 March 2017. But HPCDS and IRC schedules will be emailed to you directly and will not be uploaded into CWA.

## **Reporting work**

Work completed in April can be reported from 1 May 2017.

## **Matter start allocations**

In most cases, matter starts will be allocated in accordance with paragraph 1.24-1.27 of the relevant contract specification.

This means matter start allocations will be calculated on the basis that providers receive 100% of the matters that they reported in the previous schedule period.

The only exception is where providers reported 80% or less of their previous allocation. In these circumstances, provider will receive 80% of their previous allocation.

## **Separate matter start allocations**

There are a few instances where a separate allocation approaches will apply. These are outlined here:

<b>Contract</b>	<b>Allocation</b>
2010 Standard Civil Contract (mediation)	50 matter starts
2013 standard civil contract (welfare benefits)	The standard number of matter starts for the relevant procurement area
2016 standard civil contract (welfare benefits)	30 matter starts
HPCDS and IRC exclusive schedules	The same allocation as in the previous schedule, subject to any changes resulting from court closures affecting some HPCDS

Where providers have the power to self-grant a further 50% matter starts they may do so in addition to the amount specified in the schedule. Where a provider does not have the power to self-grant, they can request up to an additional 50% of matter starts from their contract manager.

### **2014 Standard Civil Contract (mental health and community care)**

Current schedules under the 2014 Standard Civil Contract (mental health and community care) end on 31 July 2017. So, new schedules under this contract will be issued in July to cover the period 1 August 2017 to 31 March 2018.

#### **Contract end date**

Civil legal aid contracts will end on 31 March 2018. The procurement process for new civil legal aid contracts will begin in May 2017.

## **[News story: Civil/crime news: eligibility for legal aid and universal credit](#)**

Ministry of Justice consultation on proposals to amend legal aid financial eligibility system to accommodate expansion of universal credit.

A consultation called 'Legal aid financial eligibility and universal credit' is now open and the deadline for responses is 11 May 2017.

The proposals seek to amend the legal aid financial eligibility system to accommodate the expansion of universal credit.

The intention behind the government's proposals is to limit any additional burden on the legal aid budget rather than cutting costs.

## **Targeted approach**

This would be done by having means testing arrangements that ensure the limited funds available are targeted at those clients most in need.

The consultation proposals also seek to ensure that clients contribute to the costs of their legal advice and representation where they are able to do so.

All providers and interested parties can join in the consultation process by using the link below. This also offers the opportunity to find out more about the proposals.

## **Further information**

[Legal aid eligibility and universal credit consultation](#)

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## **[News story: Crime news: welcome pack and training slides on new 2017 contract](#)**

Help for providers carrying out work under the 2017 Standard Crime Contract from 1 April 2017.

Resources are available on GOV.UK to help bring providers up to speed when delivering work under the new 2017 Standard Crime Contract.

These include a welcome pack, training slides and short modules – see link below.

### **Welcome pack**

- overview of 2017 Standard Crime Contract with key contract terms and obligations
- key LAA contacts
- information for new providers
- online submissions for LGFS and AGFS claims through Claim for Crown Defence system

### **Training modules**

There are two short modules to accompany the 'welcome pack'. These deal with digital and prison law requirements under the contract:

1. '2017 Standard Crime Contract – digital requirements'.
2. '2017 Standard Crime Contract – prison law'.

## Further information

The welcome pack and the 2 further short modules, together with the Standard Terms and Specification, can be accessed via the following link:

[2017 Standard Crime Contract – to download welcome pack and view modules.](#)

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## [Speech: British High Commissioner's speech at the Enterprise Africa Summit](#)

Honourable Ministers, Members of Parliament and other dignitaries present, particularly our colleagues from the British Council who have put together this wonderful and so necessary event. Ladies and Gentlemen.

Economic development is a major priority for the UK government, domestically, here in Ghana and across the world.

We recognise the fundamental importance of economic growth in enabling lower and middle income countries to develop and eradicate poverty; and the importance to millions of individual citizens of having the means to earn income to meet their and their families' needs. And that of course means jobs.

I start this morning from the premise that governments do not create jobs, the private sector does. And that within the private sector, MSMEs – Micro, Small and Medium Enterprises, or ones that employ between one person and 250 people, are central to that. Together these entrepreneurs are the real job creators.

But governments do set and police the rules, including incentives and disincentives, and ensuring a level playing field or otherwise. Government should focus on creating the right macro-economic environment for business to flourish; and on building the infrastructure and policy environment needed to facilitate the provision of credit and services.

We believe that enabling governments are actually acting in their own strong self-interest and that of their populace: boosting the private sector helps generate not only growth in the economy but the taxes that companies pay on their profits when they're successful. And those taxes allow the government to fund the sort of public infrastructure and other investments that help the economy grow further. So, when governments help small businesses to flourish they create a virtuous circle.

We know too that today's global economy is increasingly competitive. That means that governments should not be propping up failing ideas or those that are not economically viable and should welcome responsible Foreign Direct

Investment too.

In other words, governments can be either an enabler or an obstacle. In the UK, our government's aim – obviously – is to be such an enabler so that businesses grow and flourish. We know that is a declared aim of the new government here in Ghana too; and we are impressed by their early measures and plans in this regard.

Entrepreneurs and the companies they create are so economy vital. In the UK around 40% of tax is from SMEs. SME's generate around 80% of employment. There are over 5 million companies in the UK, the vast majority of them SMEs, employing over 15.5 million people and with a combined annual turnover of £1.8 trillion or over 2 trillion US dollars. In Ghana, the comparative figures are currently so very much smaller. So, the potential of Ghana's SME industry is therefore still significantly that – potential.

But self-dependent small businesses have the potential to grow into major new industries for Ghana. Industries that aren't necessarily tied to fluctuating commodity prices. Industries that create jobs. Jobs that could transform the lives of the growing number of highly educated people in Ghana who have access to too few employment opportunities.

Across the British High Commission we work with government, private industry and civil society to create mutual opportunities for the UK and Ghana to flourish. Our aim is to support Small and Medium scale Enterprises and Ghanaian entrepreneurs in general to overcome barriers to growth and build competitive businesses in Ghana.

The UK is supporting enterprise growth in Ghana in many ways. Our Department for International Development – or DFID – run a range of economic development programmes including ENGINE, a £4 million programme which offers advisory and financial services to over 1,000 Ghanaian businesses. This is done in a transparent and market led way where only the most competitive are supported. And we've had some stunning successes already, such as Boomers Bikes, producing bamboo bikes in Mampong near Kumasi and employing 40 people. Now these Ghanaian bamboo bicycles already being exported to the European market.

And there are many other success stories under this ENGINE programme: Mansuki Ghana Limited and Tiwajo Industry Ltd both manufacture cosmetic products using agriculture biomass and other raw materials such cocoa husk and shea butter here in Accra and now employ 40 people between them, having employed only a third of that number when they joined our programme.

Ritadams Ventures in Tamale similarly manufactures cosmetic products for the local market but has just secured export orders from Europe and other African countries, employing 46 people, compared to just 3 when it joined the DFID programme in 2014. And: America Continental Automobile Ltd joined the ENGINE programme in 2015, with a sales revenue of GHC 167,000 and employing 13 people. Now just 18 months later its revenue is GHC1,400,000 and it employs 28 people right here in Accra.

So, real success and genuine new employment here in Ghana thanks to British Government seed money.

We are also helping to increase the incomes of poor farmers and small-scale rural entrepreneurs with a focus on improving how agriculture markets work; and we recently launched an investment fund which will provide much needed long term finance and hands-on management support for small agricultural businesses in the north of Ghana.

DFID's Business Enabling Environment Programme (BEEP) is providing £10 million during the period 2015-2018 to help improve the business enabling environment in Ghana. It also directly complements the Government's ambitious export strategy. This funding supports targeted institutions within the Government of Ghana to enact reforms, while building an evidence base for such reform through independent analysis and research.

And we support a Public-Private Dialogue to enhance the demand for and the effectiveness of reform, focusing on supporting reforms to reduce red tape, promote competition, strengthen security of land and other property rights, improve access to commercial justice, and strengthen the functioning of institutions charged with regulating markets and maintaining professional standards. This is an important issue for all businesses but in particular for small businesses who should not have to wait for long periods of times to obtain permits or certificates. Small businesses simply cannot afford to have their small and expensive capital locked up at ports or idle because a license has not been granted. The cost is that they either fold up, reduce in size or at least stop expanding their businesses, meaning fewer jobs; or that they operate informally, meaning less tax revenue for government.

Separately, our CapitalSME project helps support Ghanaian SMEs who are ready to scale up raise capital by providing them with information about Ghana's alternative stock market and support to those ready to list.

Meanwhile, the British Council Young Creative Entrepreneurs programme celebrates entrepreneurial leaders in the creative and cultural industries. And their Blazing Trails project supports young entrepreneurs interested in developing social enterprises, including through their new skills hub at the British Council office here in Accra.

Ladies and Gentlemen

Foreign Direct Investment is a very important part of the equation as no country in the world has all the capital to grow and stimulate its economy alone. In continuing to welcome FDI, we know that Government of Ghana is well aware that investors have a wide and competitive global choice as to where they invest. UK and other companies will invest here if the conditions are favourable. If they are not, they will invest elsewhere instead. But, in investing here, we will also always encourage UK firms operating in Ghana also to create opportunities for Ghanaian entrepreneurs in their supply chains by creating jobs, and by raising local skills and training opportunities for professionals and ancillary workers.

And that already happens. British entrepreneurs, such as Anthony Pile, founder of Blue Skies, are providing thousands of direct jobs here in Ghana. Indeed, by some measures, Blue Skies, which exports several tons of fruit

products to the UK from Ghana every day, is already the single largest private sector employer in the whole of Ghana. However, the fact that a company like Blue Skies can be the largest private sector employer with under 3,000 direct employees in a country of 28 million people also shows how far there still is to go here in terms of private sector business expansion.

You can expect the UK High Commission here and our diplomatic missions throughout this continent to continue being a key advocate with the national governments to improve the investment climate for the private sector. We know that entrepreneurs here still face many challenges in establishing thriving businesses. That is true everywhere of course.

To put things in perspective: around 400,000 new businesses start-up in the UK annually, but one-third of start-ups cease trading within three years. It's not a lack of customers or products that typically destroys a business – most often it's a simple lack of cash. But there are also normal competitive factors which mean that only the best can survive – those with the best ideas and who most understand their markets: that is normal economics. But where the obstacles entrepreneurs face are the results of bureaucracy or poor public policy, it is the duty of governments to do something about it, starting by managing the macro-economy as optimally as possible so that the overall economic environment is as favourable as it can be.

When we look at the problems which entrepreneurs face here in Ghana, credit is obviously a major problem with commercial interest rates currently amongst the world's highest, at often well over 20%. And that's if you have any access to credit in the first place of course. At the same time, inflation remains stubbornly high, though finally falling and at around 13% now. Hence the importance of good overall stewardship of the national economy, so that these key indicators fall as low as possible.

But we know there are other plenty of other obstacles too: unstable, sometimes unpredictable power supply; over-regulation; inconsistently applied legislation and tax rules; and of course corruption.

Corruption is often posited as a moral issue – and it should be. After all, corruption is a long, sophisticated word for which a much shorter, clearer word more than adequately substitutes – namely, theft. If someone steals from the state budget, or uses their state position to enrich themselves, then it is the wider population that loses out, as money meant to benefit the whole society ends up benefitting just a few.

But corruption is also a matter of simple economic efficiency: if an entrepreneur has to pay government officials more than officially published rates to obtain licenses; to settle a land dispute or another issue in the courts; or to win a public sector tender – assuming of course that those state tenders are not single sourced to “friends” – then that entrepreneur will have less to invest in his or her own business expansion and personnel. Put another way, entrepreneurs who have to contend with engrained corruption end up employing fewer people, so someone who could have been employed remains unemployed, while someone employed by the State or in a position of political influence grows rich at their expense. Corruption is a serious

issue which merits more open public discussion and disclosure, rather than being placed in the 'too difficult' tray of allegedly intractable issues. In that regard, we are greatly encouraged by the determination of HE The President to tackle this entrenched curse in the economy and in wider society.

Ladies and Gentlemen The UK's vision is to work in partnership with African countries and institutions to achieve a secure, self-financed and timely exit from poverty that put them beyond aid. But we also know that no poor country ever became prosperous through aid. What made previously poor countries rich is a private sector set free to invest, employ people and expand. Look at South Korea, Singapore or where I was previously posted in Chile. The examples are numerous. It is an expanding private sector, backed by sensible public investment, most particularly in education and infrastructure – and based on the rule of law, and on efficient and clean government – that best promotes economic growth and prosperity for all. In that regard, I am pleased to say that we are having positive engagement with the Government – in particular the Minister of Trade and Minister of Business Development who are here – with credible steps already in place by Government to address some of these issues in the short to medium term.

In conclusion, I hope I have managed to make the case this morning that the UK's goal is to help African countries develop and for their people, especially young people, to meet their aspirations for security, opportunity, accountability and prosperity. Inclusive economic growth is core to achieving this vision, as no country in history has ever been able to eradicate poverty without sustained economic growth.

Within that, we firmly believe in the importance of entrepreneurship as a motor of growth and employment creation in both developed and developing economies alike; and in the role of governments in enabling entrepreneurs to succeed by promoting a business-friendly environment both domestically and through the export market.

Sometimes, however, the very best thing governments can do for entrepreneurs like you is – to simply to get out of their way.

In the UK, as a government, we are supporting our entrepreneurs domestically and internationally, and we are delighted to also be able to support entrepreneurs here in Ghana and throughout this continent. Entrepreneurs – you gathered here today – represent the best hope for a bright, prosperous, economically stable future: we wish you well in developing your own companies for the social good of all your compatriots.

Thank you.

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# News story: Defence Secretary pays tribute to Sikh community

The Defence Secretary joined members of the British Sikh Association at a special Vaisakhi dinner at the Lancaster Hotel in London, where they put pen to paper to formally recognise the strong ties between the Sikh community and the Armed Forces.

Defence Secretary Sir Michael Fallon said:

A diverse military is a strong military which is why we're committed to making sure our forces better represent the society they serve – this Covenant signing is yet another demonstration of this.

Sikhs have a rich history with the Armed Forces, from their unsurpassed courage at the Battle of Saragarhi 120 years ago, to the hundreds of thousands of Sikhs who fought for Britain during the First and Second World Wars. We will work with the Association to ensure that tradition continues.



During his speech at the British Sikh Association The Defence Secretary paid tribute to the rich history that Sikhs have with the Armed Forces

170 Sikhs currently serve in the Royal Navy, Army and the Royal Air Force, with many more around the UK serving as Reservists. The British Sikh report published on Tuesday also found that 69% of Sikhs would support their child taking a career to defend the nation.

This signing of the Armed Forces Covenant is a demonstration of the commitment to ensuring a more diverse force. The MOD is aiming to make sure 10% of recruits come from Black, Asian, or Minority Ethnic (BAME) backgrounds by 2020 and is making progress with BAME personnel currently making up nearly 6% of new recruits, an increase on the previous year.

Amongst others, the Association has made pledges to urge more than 2000 members, representing 24 employers across the country, to provide job opportunities for service leavers and promote the unique skills that they bring to the work place. They also agreed to support the Cadet Expansion Programme by promoting the benefits of becoming a Cadet Force volunteer and will link Sikh communities with personnel.

Dr Rami Ranger, Chairman of the British Sikh Association, said:

The Covenant demonstrates our commitment as citizens of the United Kingdom to our illustrious Armed Forces, whilst at the same time recognising their round-the-clock, 365 days a year commitment for our freedom.

The Armed Forces Covenant is a commitment from the nation, enshrined in law, that those who serve or have served, and their families, are treated fairly and not disadvantaged due to their service.

Over 1,500 businesses and organisations across the UK have already signed, making practical pledges that have made a difference across the Armed Forces community.